460ETCBC-N34
Protocol Gateway
Product User Guide

Firmware Version 8.7.22

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Revision History 5
Overview 6
Hardware Platforms 7
Hardware – N34 8
Powering The Gateway 9
Mounting with a DIN Rail 11
Installing 11
Removing 11
Accessing the Main Page 12
Error: Main Page Does Not Launch 13
Committing Changes to the Settings 14
Main Page 15
Device Configuration 16
Network Configuration 17
Allen-Bradley PLC Configuration 18
External PLC Configuration 19
External PLC Configuration: Auto-Configure 20
Auto-Configure Group by Device vs. Auto-Configure Group by Data Type 21
Group by Device (Default Method) 21
Group by Data Type 21
External PLC Configuration: Manual Configure Mode 22
Configuring Read and Write Scan Lines 24
Access Program Scope Tags 27
Optimized Trigger Guide 28
BACNet/IP Client Configuration 32
BACnet/IP Client Device Configuration 33
Configuring Read Scan Lines 34
Configuring Writes Scan Lines 34
Mapping - Transferring Data Between Devices 35
Display Mapping and Values 36
Display Data 36
Display String 39
Display String use case 41
Data and String Mapping – Auto-Configure 42

Data Mapping – Explanation 43
Data Mapping – Adding Diagnostic Information 44
String Mapping – Explanation 48
Mapping – Auto-Configure Mode to Manual Configure Mode 49
Mapping – Manual Configure Mode to Auto-Configure Mode 50
View as Text 51
Data Mapping 51
String Mapping 51
Base Triggering – Data Validiation Triggering 52
Security Configuration 54
Security Configuration-Security Levels 55
Security - Log In 56
Security - Log Out 56
Email Configuration 57
Alarm Configuration 58
Diagnostics – Alarm Status 60
Alarms – Active 60
Alarms – Clear 61
Change of State (COS) Configuration 62
Diagnostics Info 63
Diagnostics Mapping 63
Diagnostics – Allen-Bradley PLC 64
Diagnostics – BACnet/IP Client 67
LED Configuration 72
Configuration Files 73
Export Configuration 73
Import Configuration 73
Save and Replace Configuration Using SD Card 75
Saving Configuration Using SD Card 75
Replacing Configuration Using SD Card 75
Utilities 76

Revision History

Version	Date	Notes
8.4.5	11/18/2019	Features Added 1. Released OPC UA Server (US) Protocol 2. Ability to now Import/Export Template Files with out an FTP session. Bug Fixes 1. Updated Profinet Server (PS) on N34 hardware Platform 2. Updated Wi-Fi software
8.6.0	2/28/20	Bug Fixes 1. Omron Plc Communication fixes for EtherNet/IP 2. Profinet GSDML Substitute values fix
8.7.4	9/1/20	Features Added: 1. BMS, BM, DFM, DS, DM, TCP, USB, PBS have been ported to the latest base software. 2. TCP,BMS,BM now Available on N2E and N2EW hardware Platform 3. New ASCII Mode Available on TCP/A/USB/WI protocols 4. User Guides updated with more examples Bug Fixes: 1. Improved Data Mapping and String Mapping performance 2. Improved functionality/performance on EC,ETC,ES,MC,MS,BS,BC, A,,WI,PS protocols.
8.7.22	4/6/21	Features Added: 1. Support for RSLogix Versions 32 + with unsigned data type support 2. ETC now support Long integer files (L files) for MicroLogix PLCS that support them 3. SC now supports data block (DB) access

Overview

The 460ETCBC-N34 gateway connects up to five Allen-Bradley PLCs with as many as 32 BACnet/IP Servers. By following this guide, you will be able to configure the 460ETCBC-N34 gateway.

For further customization and advanced use, please reference the appendices located on the CD or online at: http://www.rtautomation.com/product/460-gateway-support/.

If at any time you need further assistance, do not hesitate to call Real Time Automation support. Support Hours are Monday-Friday 8am-5pm CST

Toll free: 1-800-249-1612
Email: support@rtautomation.com

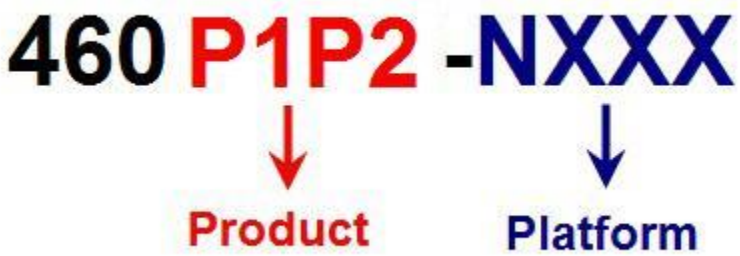
Hardware Platforms

The 460 Product Line supports a number of different hardware platforms. There are differences in how they are powered, what serial settings are supported, and some diagnostic features supported (such as LEDs). For these sections, be sure to identify the hardware platform you are using.

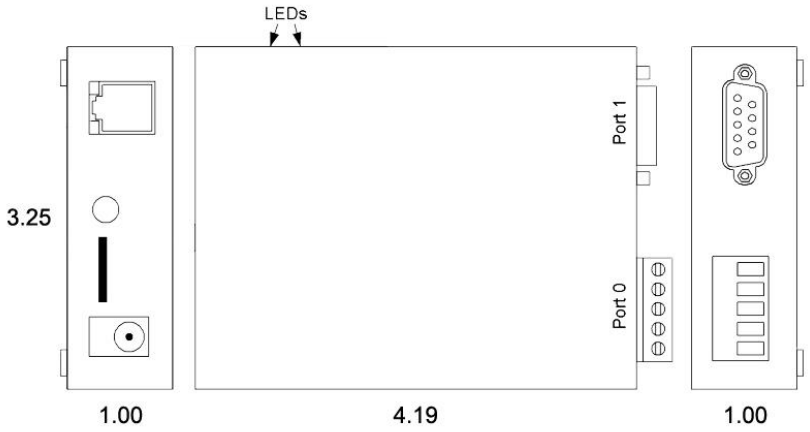
To find which hardware platform you are using:

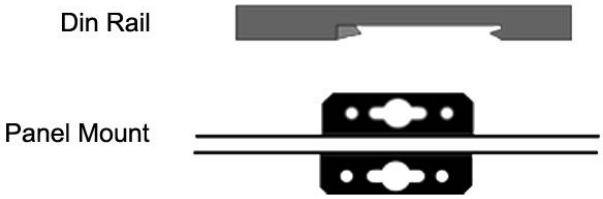
1) Look on the front or back label of the unit for the part number.
2) On the webpage inside the gateway, navigate to the dropdown menu under **Other** and select **Utilities**. Click the **Listing of Revisions** button. The full part number is displayed here.

Once you have the full part number, the platform will be the number following the "-N":



Hardware – N34

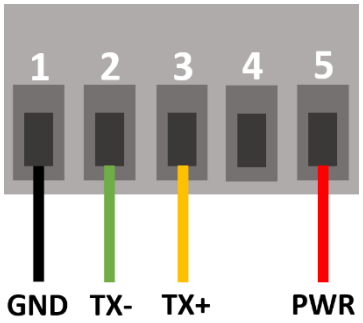




Powering The Gateway

The following steps will allow you to properly and safely power the gateway.

Warning improper wiring will cause unit failure! Use the Barrel Connector OR the Screw Terminal's power connection, NOT both!



1) Connect a 24 VDC power source to the gateway.
   - **a.** The unit draws 125 mA at 24 VDC
   - **b.** The gateway has a voltage operating range from 8-28 VDC, 24 VDC is recommended.

Hazardous Environment Power & Installation Instructions

This equipment is suitable for use in Class I, Division 2, Groups A, B, C and D, or non-hazardous locations only.

WARNING – EXPLOSION HAZARD - Do not disconnect equipment unless power has been removed or the area is known to be non-hazardous.

WARNING – EXPLOSION HAZARD - Substitution of components may impair suitability for Class I, Division 2.

THIS EQUIPMENT IS AN OPEN-TYPE DEVICE AND IS MEANT TO BE INSTALLED IN AN ENCLOSURE SUITABLE FOR THE ENVIRONMENT SUCH THAT THE EQUIPMENT IS ONLY ACCESSIBLE WITH THE USE OF A TOOL.

WARNING – POWER JACK (Barrel Connector, J1) IS FOR MAINTENANCE USE ONLY AND MAY ONLY BE USED WHILE THE AREA IS KNOWN TO BE FREE OF IGNITIBLE CONCENTRATIONS OF FLAMMABLE GASES OR VAPORS. IT IS NOT TO BE CONNECTED UNDER NORMAL OPERATION.

In Hazardous Environments the unit must be powered with between 12-24 VDC, 860 mA (6 W) max. Supervised. The unit is certified to be operated at -40°C to 50°C.

Instructions d'alimentation et d'installation pour environnement dangereux

Cet équipement est conçu pour être utilisé uniquement dans des lieux de classe I, division 2, groupes A, B, C et D, ou non dangereux.

AVERTISSEMENT - **RISQUE D'EXPLOSION** - Ne débranchez pas l'équipement à moins que le courant ne soit coupé ou que la zone ne présente aucun danger.

AVERTISSEMENT - **RISQUE D'EXPLOSION** - La substitution de composants peut compromettre l'adéquation à la classe I, division 2.

CET APPAREIL EST UN DISPOSITIF DE TYPE OUVERT ET IL FAUT L'INSTALLER DANS UN ENCEINTE ADAPTÉ À L'ENVIRONNEMENT TEL QU'IL N'EST ACCESSIBLE À L'UTILISATION D'UN OUTIL.

AVERTISSEMENT - LE POWER JACK (bornes à vis, J1) est destiné exclusivement à la maintenance et ne peut être utilisé que lorsque la zone est connue pour être exempte de concentrations inintéressantes de gaz ou de vapeurs inflammables. IL NE DOIT PAS ÊTRE CONNECTÉ SOUS UN FONCTIONNEMENT NORMAL.

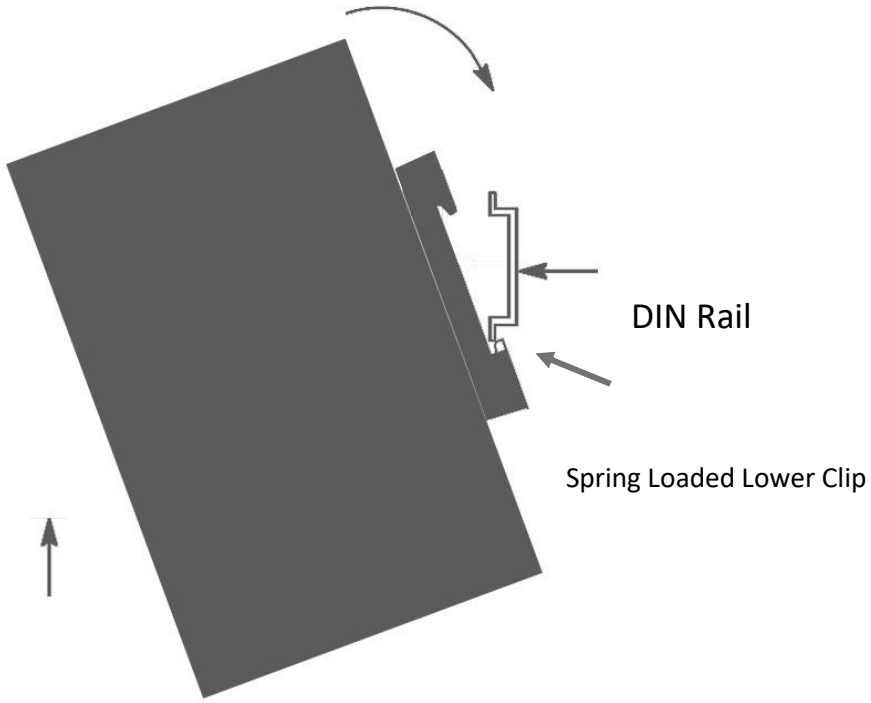
Dans les environnements dangereux, l'unité doit être alimentée entre 12-24 VDC, 860 mA (6 W) max. Supervisé. L'appareil est certifié pour fonctionner entre -40 ° C et 50 ° C.

Mounting with a DIN Rail

Installing

Follow these steps to install your interface converter.

1) Mount your DIN Rail.
2) Hook the bottom mounting flange under the DIN Rail.
3) While pressing the 460ETCBC-N34 against the rail, press up to engage the spring loaded lower clip and rotate the unit parallel to the DIN Rail.
4) Release upward pressure.



Removing

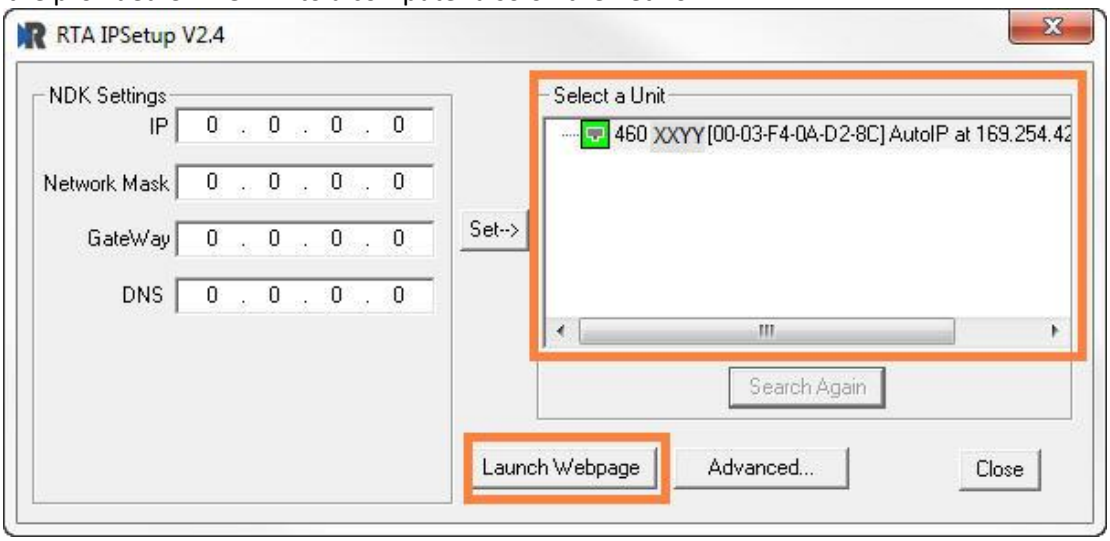
Follow these steps to remove your interface converter.

1) Press up on unit to engage the spring loaded lower clip.
2) Swing top of the unit away from DIN Rail.

Accessing the Main Page

The following steps will help you access the browser based configuration of the gateway. By default, DHCP is enabled. If the gateway fails to obtain an IP address over DHCP it will Auto IP with 169.254.X.Y. For more information on your Operating system network setting refer to the Access Browser Configuration Doc on the CD or download from our support web site.

1) Insert the provided CD-ROM into a computer also on the network.



2) Run the IPSetup.exe program from the CD-ROM.
3) Find unit under "Select a Unit".

a. Change Gateway's IP address to match that of your PC if DHCP has failed.
   i. You will know DHCP has failed if the gateway's IP address is AutoIP at 169.254.X.Y.
   ii. If successful, it will say DHCP'd at ex: 192.168.0.100 or however your DCHP Client is set up.
b. If you do not see the gateway in this tool, then your PC is most likely set up as a static IP.
   i. Change your PC's network settings to be DHCP. If DHCP fails, then it will change to be on the 169.254.x.y network.
   ii. Relaunch the IP Setup tool to see if gateway can be discovered now.

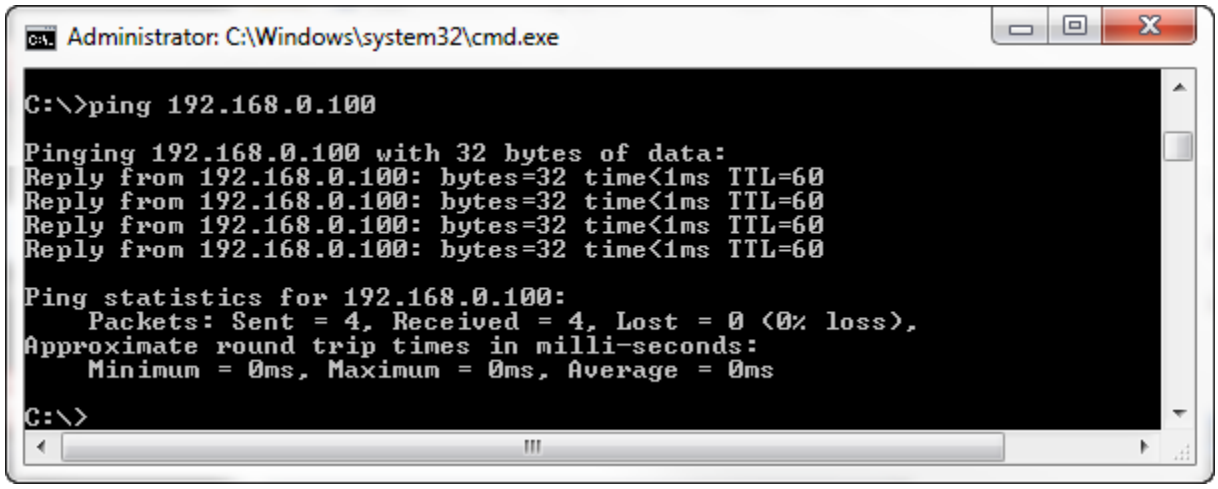
4) Click **Launch Webpage**. The Main page should appear.

Default setting is set to DHCP. If DHCP fails, default IP Address is 169.254.x.y

Error: Main Page Does Not Launch

If the Main Page does not launch, please verify the following:

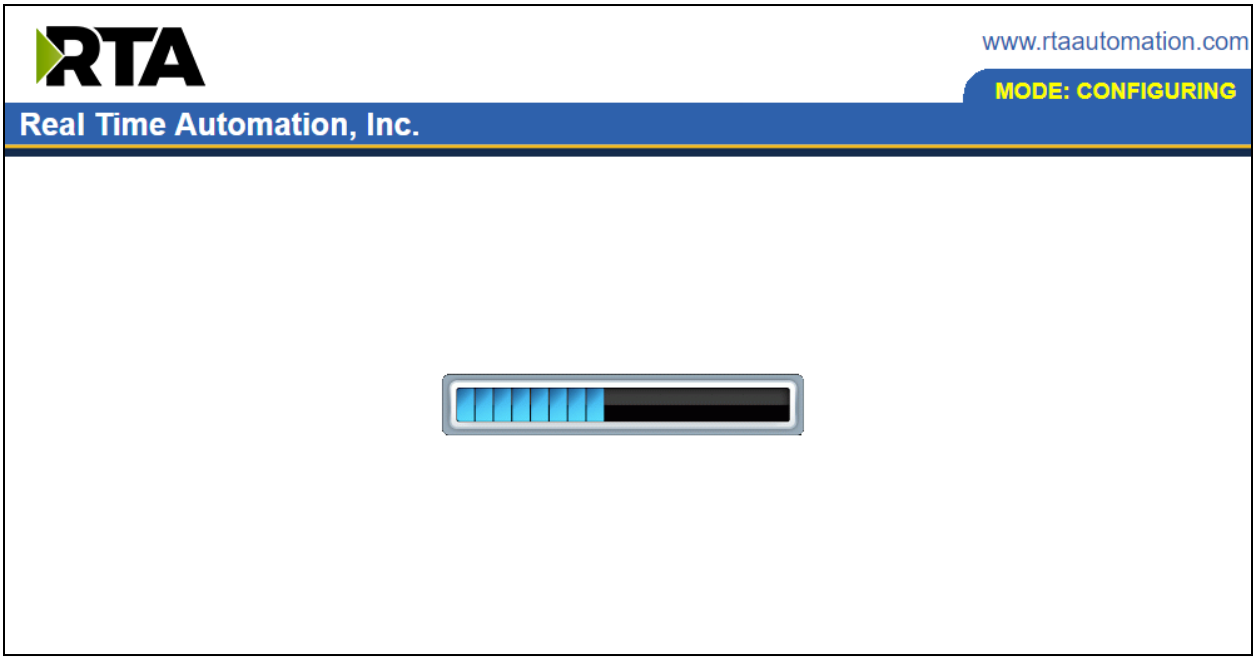
1) Check that the PC is set for a valid IP Address
a. Open a MS-DOS Command Prompt
b. Type “ipconfig” and press enter
c. Note the PC’s IP Address, Subnet, and Default Gateway
2) The gateway must be on the same Network/Subnet as the PC whether it’s setup for DHCP or Static. Once you have both devices on the same network, you should be able to ping the gateway using a MS-DOS Command Prompt.



The Screenshot above shows a gateway that is currently set to a static IP Address of 192.168.0.100. If you are able to successfully ping your gateway, open a browser and try to view the main page of the gateway by entering the IP Address of the gateway as the URL.

Committing Changes to the Settings

- All changes made to the settings of the gateway in Configuration Mode will not take effect until the gateway is restarted via the webpage. Changes will not be stored if the gateway's power is removed prior to a reboot.
- **NOTE:** The gateway does not need to be restarted after every change. Multiple changes can be made before a restart, but they will not be committed until the gateway is restarted.
- When all desired changes have been made, press the **Restart Now** button.
- The webpage will redirect to our rebooting page shown below:



- The reboot can take up to 20 seconds.
  - If the IP address has not been modified, the gateway will automatically redirect to the main page.
  - If the IP address was modified, a message will appear at the top of the page to instruct the user to manually open a new webpage at that new IP.

Main Page

The main page is where important information about your gateway and its connections are displayed.

Mode (orange box below):

Running Mode:

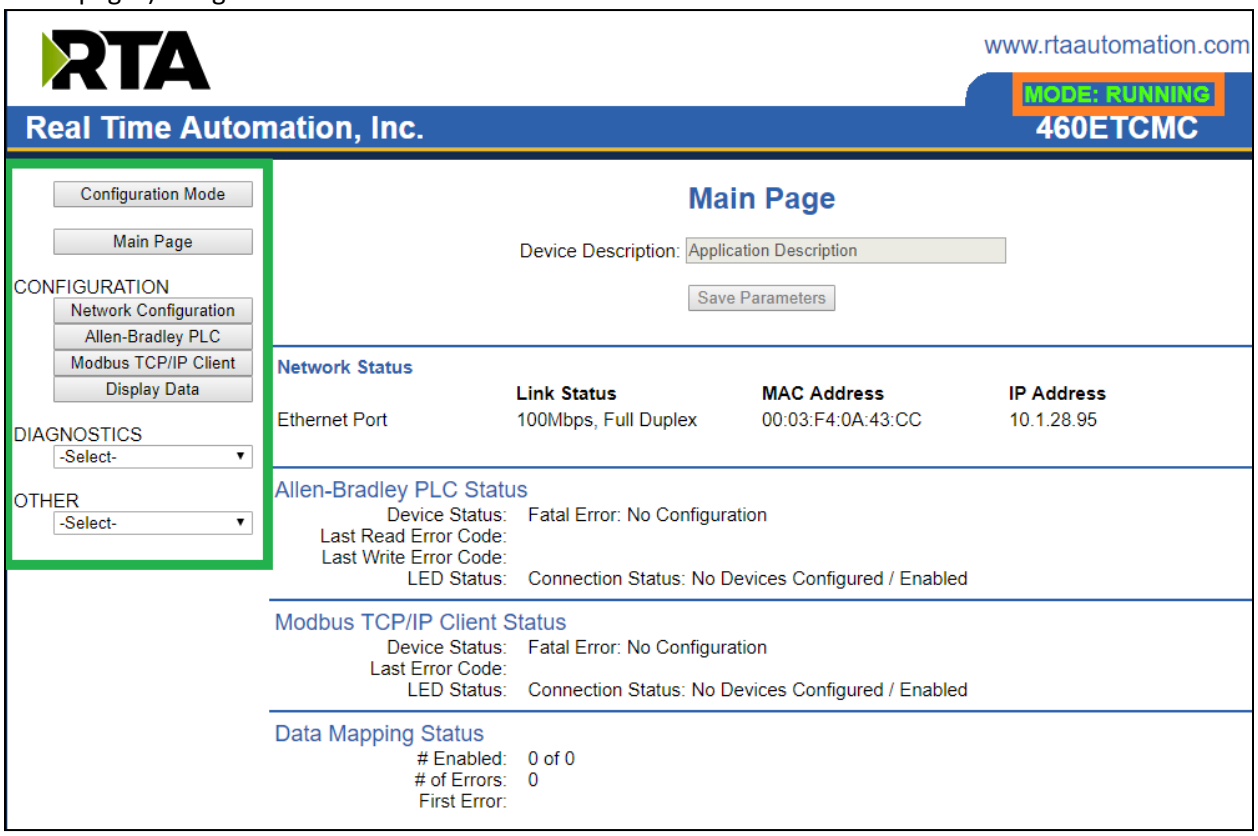
- Protocol communications are enabled
- Configuration cannot be changed during Running Mode. If changes are needed, click the **Configuration Mode** button shown in the green box below

Configuring Mode:

- Protocol communication is stopped and no data is transmitted
- Configuration is allowed

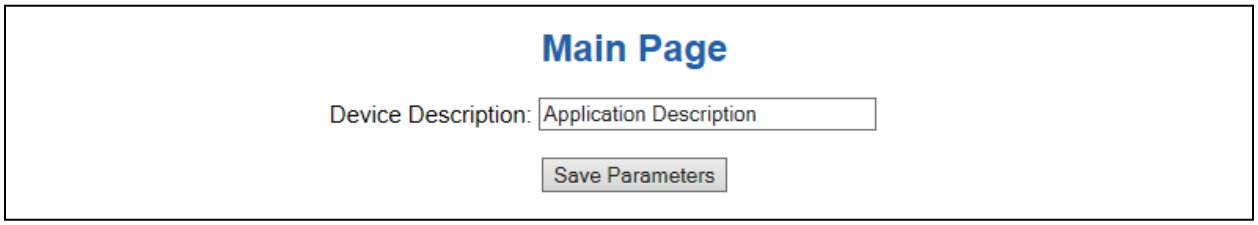
Navigation (green box below):

You can easily switch between modes and navigate between pages (Configuration, Diagnostics, and Other pages) using the buttons on the left hand side.



Device Configuration

The device configuration area is where you assign the device description parameter. Changes can only be made when the gateway is in Configuration Mode.



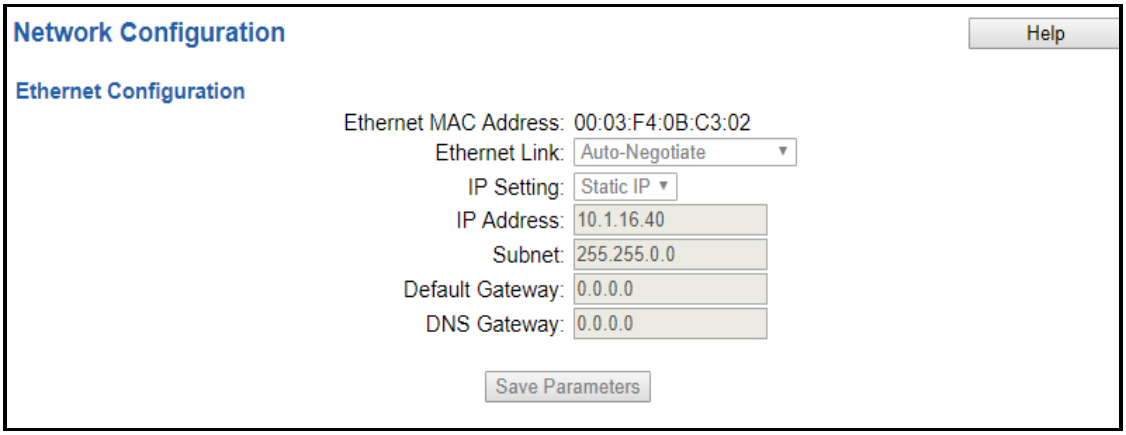
Once you are done configuring the Description, click the **Save Parameters** button.

Network Configuration

The network configuration area is where you assign the IP address and other network parameters. Changes can only be made when the gateway is in Configuration Mode.

Once you are done configuring the Network Settings, click the **Save Parameters** button.

If you are changing the IP Address of the gateway, the change will not take effect until the unit has been rebooted. After reboot, you must enter the new IP Address into the URL.

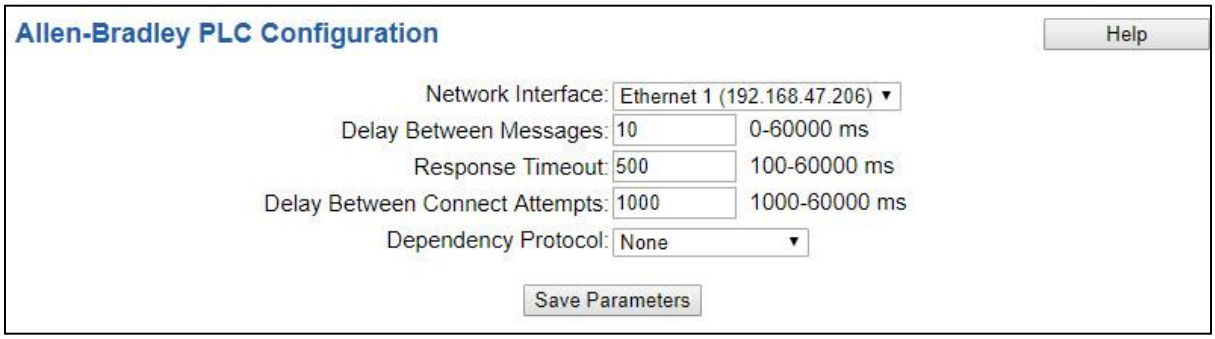


It is recommended to leave the DNS Gateway set to 0.0.0.0 and the Ethernet Link as Auto-Negotiate. If configuring the gateway to use E-mail, the DNS Gateway must be set.

Allen-Bradley PLC Configuration

Click the **Allen-Bradley PLC** button to access the configuration page.

1) Select which **Network Interface** to use for this Allen-Bradley PLC connection. If using single port hardware, the Network Interface will default to Ethernet port only.
1) **Delay Between Messages**: Enter the length of time to delay between read and write scan line requests (ms).
2) **Response Timeout**: Enter the amount of time the gateway should wait before a timeout is issued for a read/write request (ms).
3) **Delay Between Connect Attempts**: Enter the amount of time the gateway should wait between attempts to connect to the PLC.
4) **Dependency Protocol**: If enabled, the Allen-Bradley PLC communication will stop if communication to the selected protocol is lost.



External PLC Configuration

The bottom area of the Allen-Bradley PLC Configuration page lets you configure up to five PLCs.

There are three ways to configure this protocol:

1) Auto-Configure Group by Device (Default)

2) Auto-Configure Group by Data Type

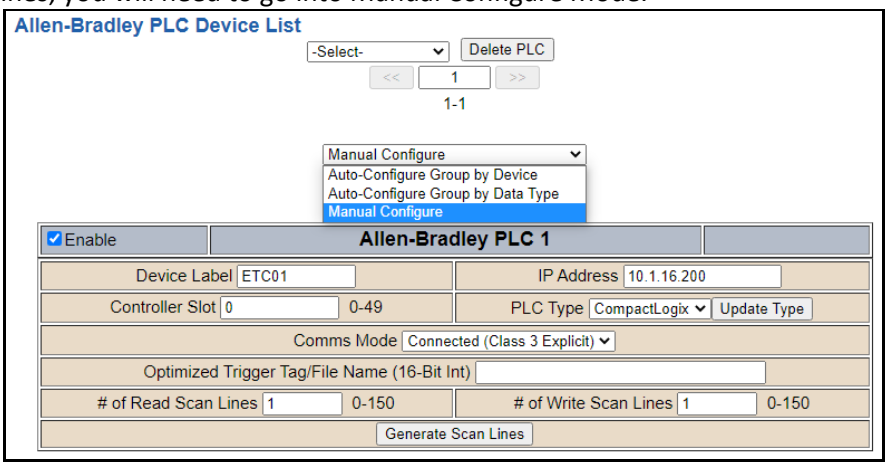
3) Manual Mode

NOTE: You may go back and forth between modes, but when reverting from Manual Mode to either of the two Auto-Configure Modes, all changes made in Manual Mode will be discarded.

1) To add additional PLCs, click the -Select- dropdown under Allen-Bradley PLC Device List and select **Add Generic PLC** option.
   a) To remove a device, navigate to the server to delete using the **<<** and **>>** buttons and click the **Delete PLC** button.
   b) To create a new PLC with the same parameters already configured from another PLC, click the -Select- dropdown and select the **Add from PLC X** option (where X represents the PLC you wish to copy parameters from). Once created, you can make any additional changes needed to that new PLC.

   NOTE: Auto-Configure Modes can ONLY be used in PLC 1.

2) To edit scan lines, you will need to go into Manual Configure Mode.



External PLC Configuration: Auto-Configure

While in either of the two Auto-Configure modes, the number of scan lines and the actual scan lines themselves cannot be edited. Auto-Configure Mode looks at the other protocol and then configures the scan lines within the PLC to match. The PLC Tag/File Names and Data Types will be defined after the other protocol is configured.

If the PLC is a CompactLogix, ControlLogix or FlexLogix, the data will be configured according to the following rules:

1) Any 8 Bit Signed/Unsigned data will be mapped as **Sint**.
2) Any 16 Bit Signed/Unsigned data will be mapped as **Int**.
3) Any 32 Bit Signed/Unsigned data will be mapped as **Dint**.
4) Any 32 Bit Float and 64 Bit Float data will be mapped as **Real**.
5) Any Coils or 1 Bit Binary Packs will be mapped as **Bool (1 Bit**).
6) Any Coils or 8/16/32 Bit Binary Packs will be mapped as **Bit Array (32 bit)**.
7) Any String Data Types will be mapped as **String**.

If the PLC is a MicroLogix, SLC or PLC5E, the data will be configured according to the following rules:

1) Any 8 Bit Signed/Unsigned and 16 Bit Signed/Unsigned data will be mapped as **Int**.
2) Any 32 Bit Signed/Unsigned, 32 Bit Float, and 64 Bit Float data will be mapped as **Real**.
3) Any Coils or 1/8/16/32 Bit Binary Packs will be mapped as **Bit Array (16 bit)**.
4) Any String Data Types will be mapped as **String**.

Regardless of PLC type, the following is also true:

1) The read or write direction depends on whether it is configured as a read or write on the other protocol.
2) If the other protocol exceeds the number of Sint, Int, Dint, Real, Bool, Bit Array, or String data types the Allen-Bradley PLC supports (see limits on webpage), then nothing will be mapped. You will see the number of scan lines remain at 0 and the main page will display the following error:

   a) To fix this error, simply decrease the amount of data you configured on the other protocol so that the max number of Tag/File Name is not exceeded or call customer support to increase the limits.

Auto-Configure Group by Device vs. Auto-Configure Group by Data Type

There are two different methods for Auto-Configure: Group by Device or Group by Data Type.

There are a couple of rules to keep in mind when using Auto-Configure Mode:

1) If the other protocol inside the gateway is a server, slave, or adapter protocol, then there are no differences between the Auto-Configure modes.

Group by Device (Default Method)

Group by Device goes through the other protocol on the gateway and auto-configures the data groups on the Allen-Bradley PLC for all the data points on the other protocol's first device. After it finishes with the first device, it will auto-configure all the points for the second device (if one is configured), and so on.

The data in this method is not optimized- there could potentially be a lot of wasted/unused data space, but it will be organized more logically from the master/client's point of view.

Group by Data Type

Group by Data Type goes through the other protocol on the gateway and auto-configures the data groups on the Allen-Bradley PLC for all the data points within the other protocol.

Another way to view this option is to say that the data points allocated are packed together so there is very little wasted data space. The data is packed or optimized.

***Example**:* *Protocol A is a master/client protocol that has 2 devices with the same setup:*

Device_1 has 1 integer scan line, 1 float scan line, 1 integer scan line- each for 1 point of data
Device_2 has 1 integer scan line, 1 float scan line, 1 integer scan line- each for 1 point of data

Protocol B is a server/slave/adapter protocol that can be mapped as follows:

Group by Device - Protocol B will have 4 scan lines that will look like the following: Scan Line 1 and 2 will represent Device_1 and Scan Line 3 and 4 will represent Device_2.

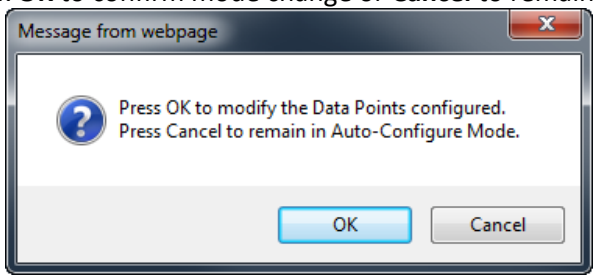
Scan Line 1 => Type Integer, length of 2
Scan Line 2 => Type Float, length of 1
Scan Line 3 => Type Integer, length of 2
Scan Line 4 => Type Float, length of 1

Group by Data Type - Protocol B will have 2 scan lines that will look like the following: Like data types from Device_1 and Device_2 will be combined.

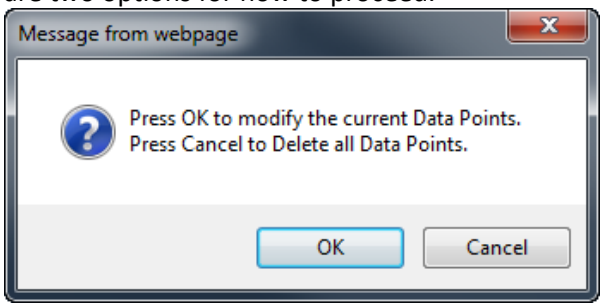
Scan Line 1 => Type Integer, length of 4
Scan Line 2 => Type Float, length of 2

External PLC Configuration: Manual Configure Mode

1) To transition from either of the two Auto-Configure modes to Manual Configure Mode, click the dropdown in the middle of the Allen-Bradley Configuration page and select Manual Configure.
   a) When prompted, click **OK** to confirm mode change or **Cancel** to remain in Auto-Configure Mode.



2) Once OK is clicked, there are two options for how to proceed.



3) To keep the scan lines that are already configured, press **OK**.

   a) You would want this option if you are adding additional scan lines or you want to modify the scan line(s) that already exist.

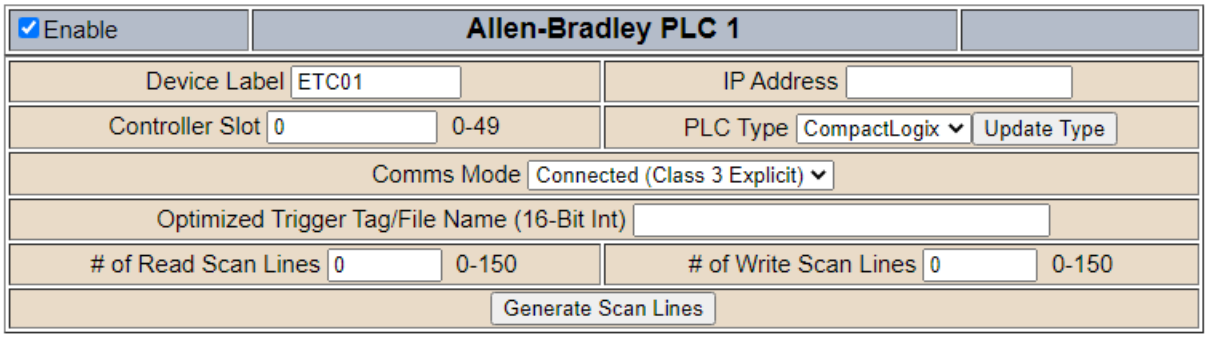
4) To delete the scan lines that are already there and start over, press **Cancel**.

5) To add additional PLCs, click the -Select- dropdown under Allen-Bradley PLC Device List and select **Add Generic PLC** option.

   a) To remove a device, navigate to the server to delete using the **<<** and **>>** buttons and click the **Delete PLC** button.
   b) To create a new PLC with the same parameters already configured from another PLC, click the -Select- dropdown and select the **Add from PLC X** option (where X represents the PLC you wish to copy parameters from). Once created, you can make any additional changes needed to that new PLC.

6) The **Enable** check box should be selected for the device.
7) Enter a **Device Label** to identify the device within the gateway.

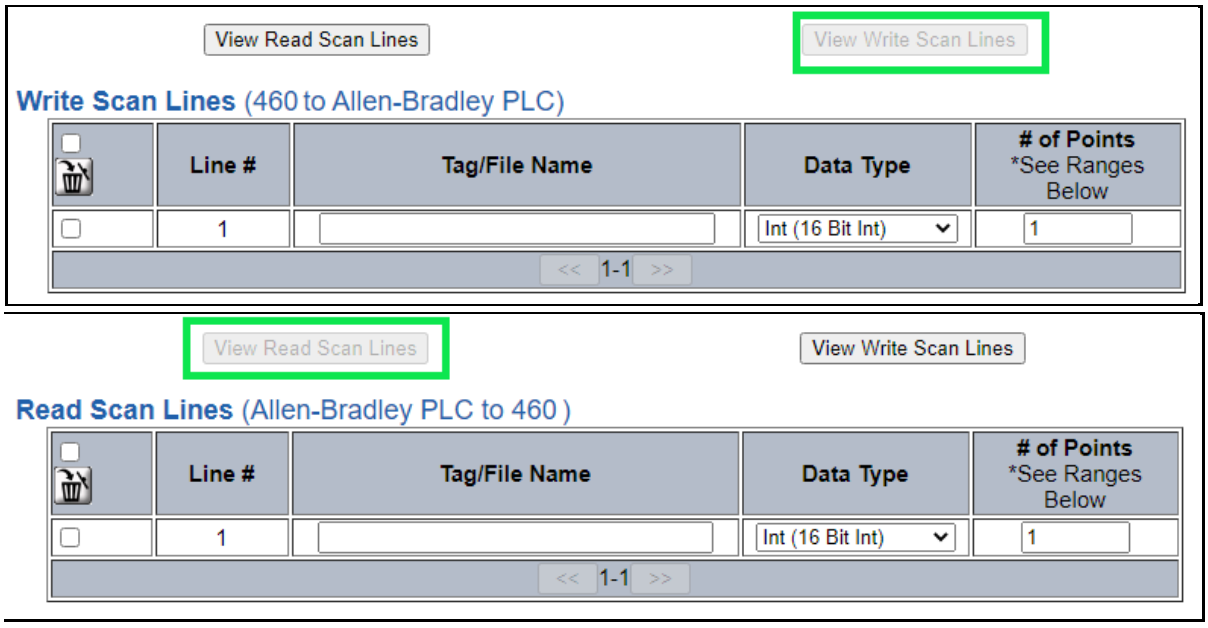
8) Enter the **IP Address** of the PLC, the **Controller Slot** (Integrated Ethernet, use Slot 0), and select the **PLC Type**. The Controller Slot is the slot where the controller is located, not the Ethernet card being used. These three parameters must match the PLC you are communicating to.
NOTE: ControlLogix Rev 32 is ONLY supported with CompactLogix 5380 and above and ControlLogix 5580 and above.
9) Select the **Comms Mode**. **Unconnected (UCMM)** messaging relies on shared resources to transfer data to the PLC. This could result in message timeouts if there are a lot of devices fighting for these shared buffers. If you don't want the RTA gateway to constantly keep the connection open to the PLC but only maintain a connection when there is data needed to be transferred, then Unconnected (UCMM) will work best if you are only writing to the PLC. **Connected (Class 3 Explicit)** messaging relies on reserved resources to transfer data to/from the PLC**. Connected (Class 3 Explicit)** messaging is recommended if you are reading and writing and always want to keep that connection open to the PLC.
10) Enter an **Optimized Trigger Tag/File Name** to enable the triggering optimization that is available. The Optimized Trigger forces the 460ETC gateway to read ONLY the Optimized Trigger Tag until a value has a change of state. Please *reference* the Optimized Trigger Guide in the section below.
11) Enter the "# of Read Scan Lines" and "# of Write Scan Lines".
12) Click **Generate Scan Lines** to have the read and write scan lines auto generated for you. If you need to manually configure the read and write scan lines you can do so after they have been generated.



Configuring Read and Write Scan Lines

Follow these steps to manually configure Read and Write Scan Lines.

1) Click the **View Read Scan Lines** or **View Write Scan Lines** button.



2) Enter the **Tag/File Name** that is set up within the PLC. If you are trying to access a tag that is defined in the Program Scope, please see the Access Program Scope Tag section below.
NOTE: If you are **ONLY** using Write Scan Lines, then the RTA gateway will not connect to the PLC until we receive valid data from the source. It's recommended you use **Unconnected** messaging so when the RTA gateway sends data to the PLC, we only send it once and close the connection until a Change of State. Leaving it at Connected messaging, once we receive data, the RTA gateway will constantly be writing to the PLC to maintain that connection.
   a) If you wish to start from a point other than the base, add [#] to the end of the Tag/File Name to specify which point is the starting point.
      i) **Example:** A tag called "ReadTag" has dimension of 100 in the PLC. By default, we will start at point 0 of that array. Therefore, "ReadTag" and "ReadTag[0]" refer to the same point. To start from a different point, such as array index 27, enter in "ReadTag[27]" as the Tag/File Name in the gateway's scan line. This means the gateway will go to "ReadTag" and start at array index 27.
      ii) If you wish to access a specific bit from any data type, you **must** use the Mapping Page's Set Bit math function. *You may **not** use ReadTag/0.0 to access bits.*

3) Select the **Data Type** of the Tag/File.
4) Enter the **# of Points** you want to move from the PLC Tag/File to the gateway. See the *Scan Line Data Limit* section at the bottom of the page for the given max values.
   a) If using a CompactLogix or ControlLogix, below are the scan line data limits.

Scan Line Data Limit

Data Type	Length Range
Bool	1
Bit Array	100
Sint	400
Int	200
Dint	100
Real	100
String	1

   b) If using a ControlLogix Rev 32 (CompactLogix 5380 or ControlLogix 5580), below are the scan line limits.

Scan Line Data Limit

Data Type	Length Range
Bool	1
Bit Array	100
Sint	400
USint	400
Int	200
UInt	200
Dint	100
UDint	100
Real	100
String	1

   c) If using Micrologix PLC, below are the scan line limits.

Scan Line Data Limit

Data Type	Length Range
Bit Array	100
Int	100
Real	50
String	1
Long	50

d) If using a SLC 5/05 or PLC5E, below are the scan line limits.

Scan Line Data Limit

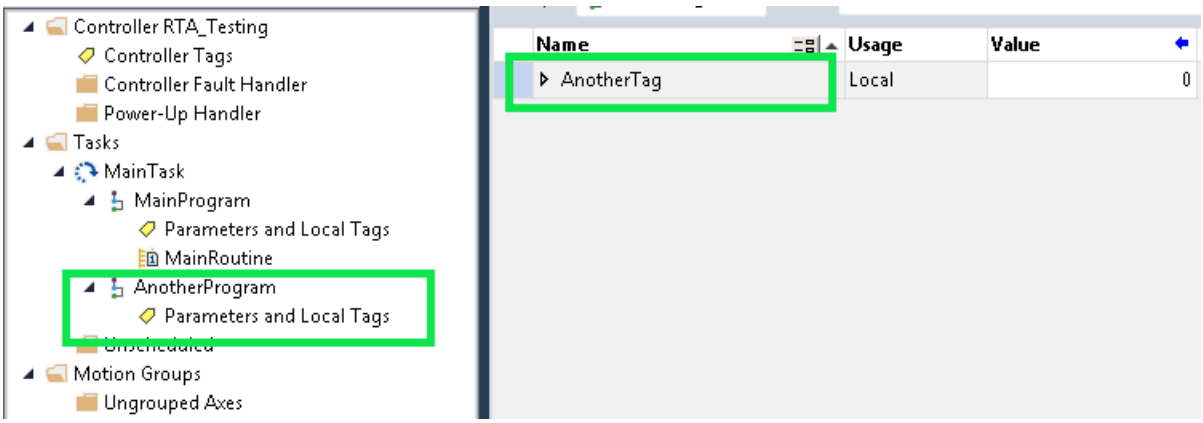
Data Type	Length Range
Bit Array	100
Int	100
Real	50
String	1

5) Click the **Save Parameters** button.
6) Repeat for the other direction if needed.

Access Program Scope Tags

There are two different types of tags in the PLC: Controller Scope tags and Program Scope tags. With Controller Scope tags, these tag names can be entered into the gateway without any additional syntax. If you are using a tag that is defined within Program Scope, then the tag name inside of the RTA gateway needs additional syntax for it to successfully communicate.

Example: “AnotherTag” is created in the Program Scope called “AnotherProgram”.



To access this Program Scope tag within the RTA 460, you must use the following syntax:

Tag Name = “PROGRAM:ProgramName.TagName” where Program Name = Scope name & TagName = Actual Tag Name, Data type will vary.

	Line #	Tag/File Name	Data Type	# of Points *See Ranges Below
☐	1	PROGRAM:Anotherprogram.Anothertag	Dint (32 Bit Int)	1
<< 1-1 >>				

Optimized Trigger Guide

The Optimized Trigger forces the 460ETC gateway to read ONLY the Optimized Trigger Tag until the trigger value has a change of state. Once there is a change of state then it will mark **ALL** ETC Read Scan Lines "Invalid", then will execute a read for all ETC Read Scan Lines until **ALL** read data is valid. Once all Read Scan Lines have been read and marked valid, it will set the ETC Handshake **#** to the value of ETC Optimized Trigger. You will be able to utilize the ETC Handshake **#** to map over to any of the Technology Triggers and/or as a Handshake Reference.

Note: **#** represents the Allen-Bradley PLC **#** on the Allen-Bradley configuration page of the gateway, if you only have 1 PLC configured your **#** is 1

If you have a timeout and we are not able to read a particular Read Scan Line, then you will stay in a loop of trying to make sure all data is valid before setting the Handshake value equal to Trigger value.

How does this work?

1) Read ETC Optimized Trigger tag until Change of State.
    a. Value 0 = Enabled but Not valid value
    b. Value 65535 = Disabled
2) Map the ETC Optimized Trigger (Source) over to ETC Trigger # (Dest).
3) If ETC Trigger # value changes states, mark all ETC Read Scan Lines "Invalid".
4) Read all ETC Read Scan Lines until ALL source read data is valid.
5) ETC Handshake # value is set equal to ETC Trigger 0 value.
6) Map ETC Handshake # to protocol 2 Technology Trigger (A/USB/TCP/WI) and/or reference data point.

How do you set this up?

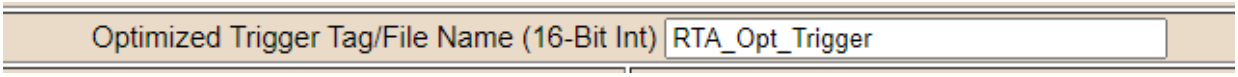
There are 2 options below to synchronize all data when sending data over to protocol 2.

Option 1: Sends data every trigger no matter if it's new or not

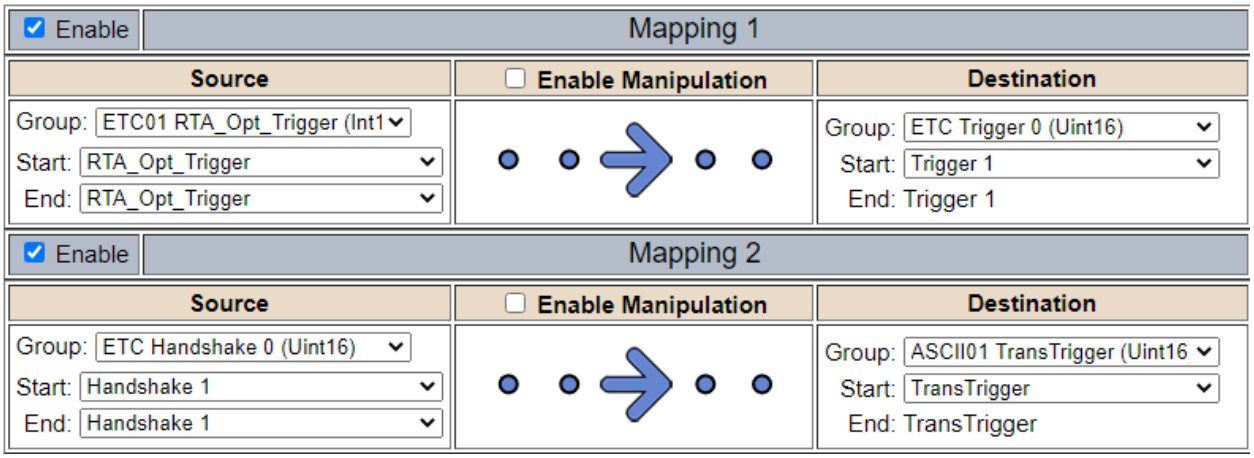
We'll be using an 460ETCA for this example, this will utilize the ETC Optimization Trigger and the Technology Trigger (A/USB/TCP/WI) for ASCII (A).

1) Configure all your Read Scan Lines your looking to send over to your ASCII device.
2) Within the ETC configuration, setup a PLC tag that you can identify as your Optimization Trigger.

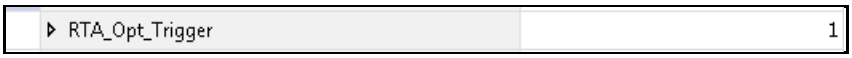
Optimized Trigger tag can be unique to your PLC program



3) In the Data Mapping page, manually add 2 additional mappings identical to the example below.



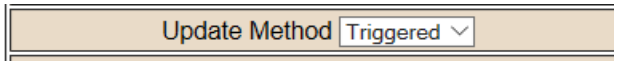
4) Update all your Read Scan Line PLC tags with data.
5) Nothing should have updated in your ASCII device.
6) Update the RTA_Opt_Trigger PLC tag to 1.



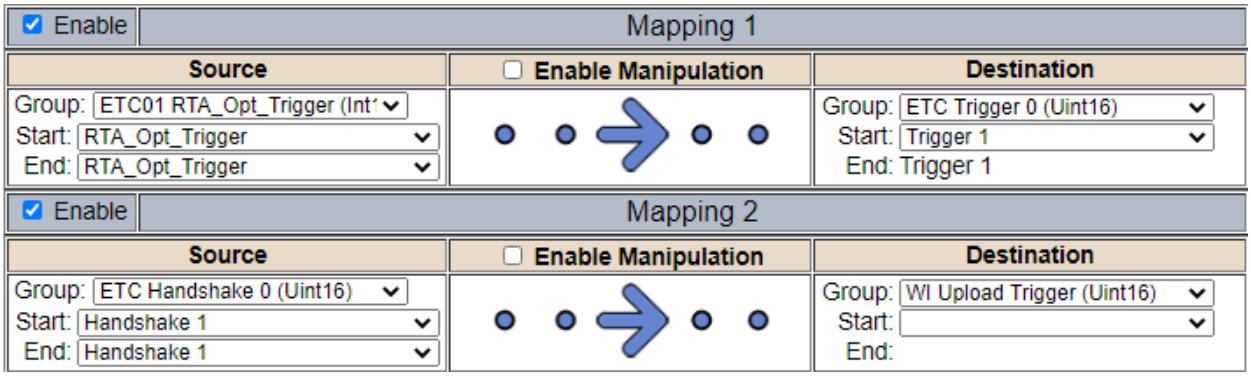
7) Now your ASCII device will be updated with the data.
8) Increment the RTA_Opt_Trigger PLC tag
9) Your ASCII device will get update again, regardless if data is new or not.

If your product is a Web Interface e.g. 460ETCWI acting only as a Client:

1) On the WI configuration page change the Update Method to be Triggered.



2) In the Data Mapping page, manually add 2 additional mappings identical to the example below.



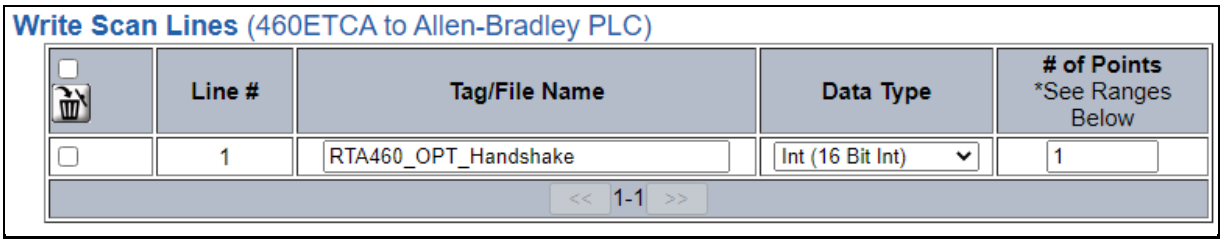
Option 2: Sends data ONLY on Change of State

We'll be using an 460ETCA for this example, this will utilize the ETC Optimization Trigger and a Write Scan Line for a handshake so that the PLC knows the triggering functionality is working.

If using the WI (Web Interface 460ETCWI) then use the WI Upload Trigger in your destination mapping

1) Configure all your Read Scan Lines your looking to send over to your ASCII device.
2) Configure a Write Scan line that updates the PLC with the Handshake from the RTAgateway.

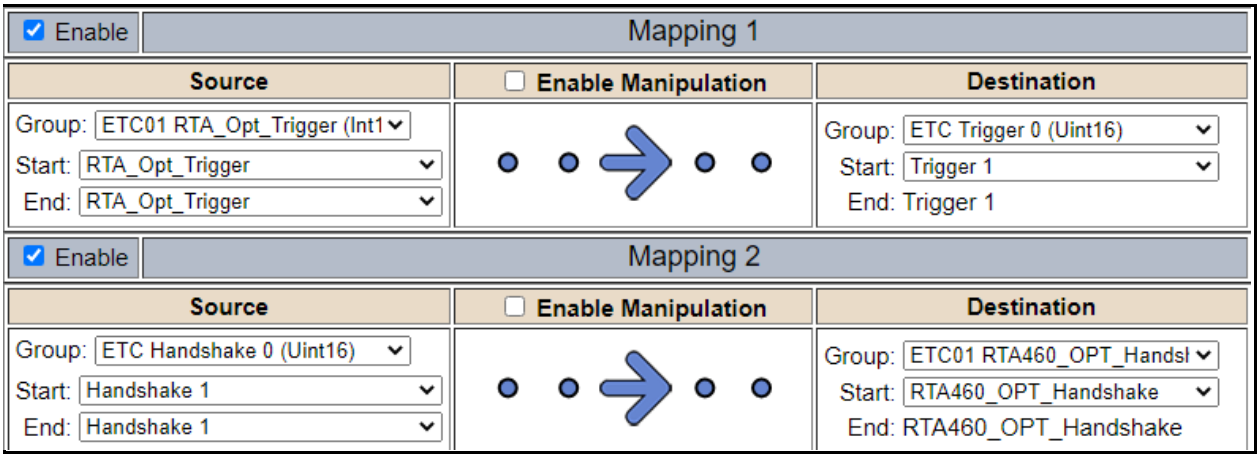
Handshake tag can be unique to your PLC program



3) Within the ETC configuration, setup a PLC tag that you can identify as your Optimization Trigger.

Optimized Trigger tag can be unique to your PLC program

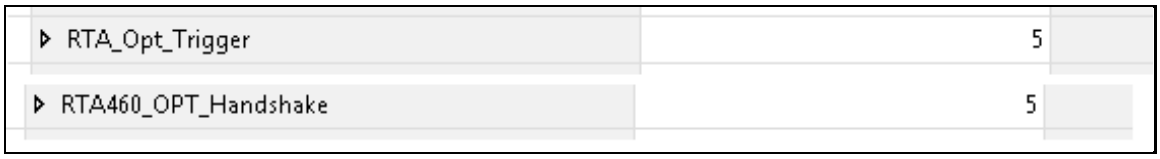
4) In the Data Mapping page, manually add 2 additional mappings identical to the example below.



5) Update all your Read Scan Line PLC tags with data.
6) Nothing should have updated in your ASCII device.
7) Update the RTA_Opt_Trigger PLC tag to 1.

8) Now your ASCII device will be updated with the data.
9) Increment the RTA_Opt_Trigger PLC tag
10) The ASCII device should NOT be updated because the data is not new.

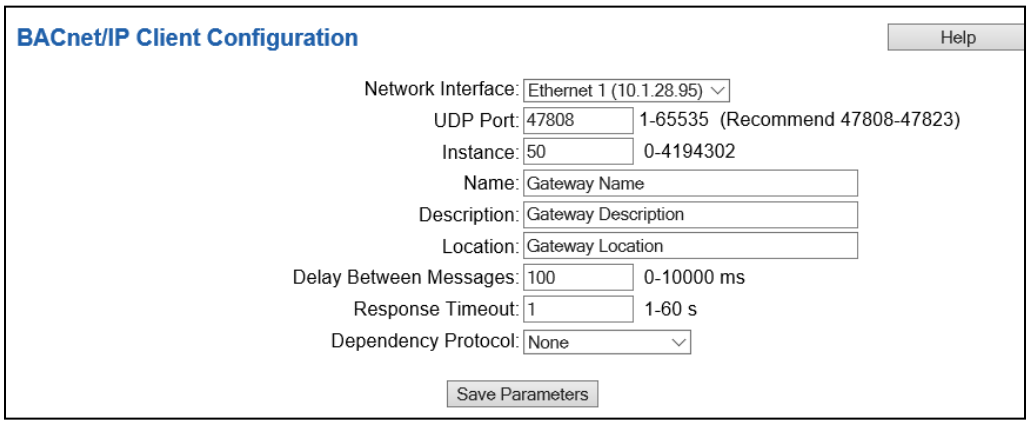
11) Update your Read Scan Line tag with new data
12) Increment the RTA_Opt_Trigger PLC tag again
13) Now your ASCII device will be updated with the new data.
14) In a working application the Handshake tag in your PLC should match the Optimization Trigger tag.



BACNet/IP Client Configuration

Click the **BACnet/IP Client** button to access the configuration page.

1) Select which **Network Interface** to use for this BACnet/IP connection. If using single port hardware, the Network Interface will default to Ethernet Port only.
2) Enter a **Device Label**. This is an internal device alias used during data mapping.
3) Enter the decimal value of the **UDP Port** that the gateway will communicate on (Default is 47808 (0xBAC0)).
4) Enter a unique **Instance** identifier for the gateway. This Instance must be unique on the BACnet/IP network.
5) Enter a **Name**, **Description** and **Location** for the gateway. These are used to identify the gateway on the BACnet/IP network.
6) **Delay Between Messages**: Enter the length of time to delay between read and write scan line requests (ms). A value set to 0 means to go as fast as the network allows.
7) **Response Timeout**: Enter the amount of time the gateway should wait before a timeout is issued for a read/write request (s).
8) **Dependency Protocol**: If enabled, BACnet/IP communication will stop if communication to the selected protocol is lost.



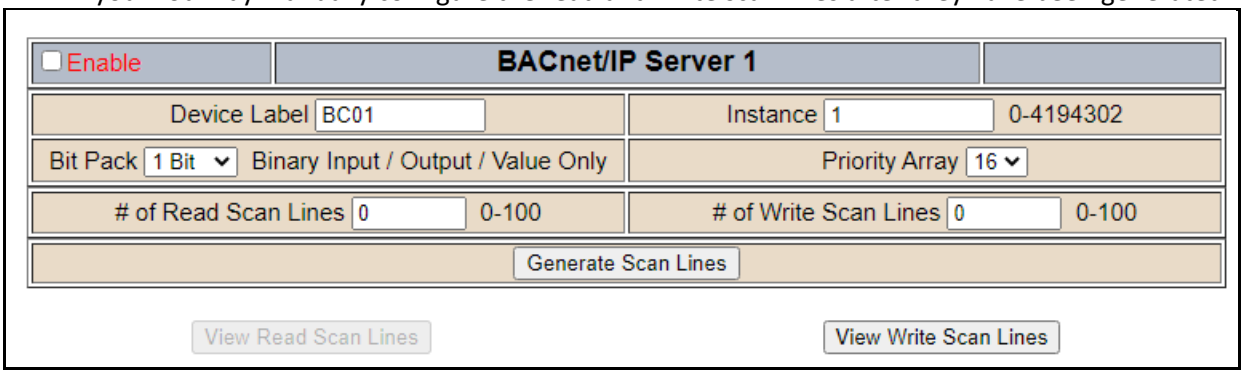
BACnet/IP Client Device Configuration

The bottom area of the BACnet/IP Client Configuration page lets you configure up to 32 external BACnet/IP Server devices.

1) To add additional Server connections, click the -Select- dropdown under BACnet/IP Client Device List and select **Add Generic Server** option.

   a. If you are configuring multiple devices click **<<** or **>>** to navigate to another device.
   b. To create a new server with the same parameters already configured from another server, click the -Select- dropdown and select the **Add from BACnet/IP X** option (where X represents the server you wish to copy parameters from). Once created, you can make any additional changes needed to that new server.
   c. To remove a device, navigate to the server to delete using the **<<** and **>>** buttons and click the **Delete Server** button.
   d. Click the **Save Parameters** button to save all changes made before you restart or go to another configuration page

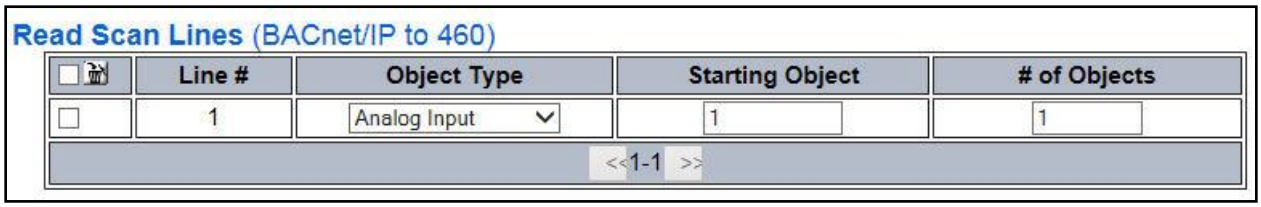
2) The **Enable** check box should be selected for the device.
3) Enter a **Device Label** to identify the device within the gateway.
4) Enter the unique **Instance** that matches the server you want to connect to. If this value doesn't match, the gateway will timeout.
5) **Bit Pack:** Select the formatting of the Binary Input/Output/Value Objects. Automap will use this packing size to map binary objects to/from the other protocol. The bit pack selection here should match that of the other protocol. The starting address is considered Bit 0 and is the low-order bit.
6) **Priority Array**: Select the Priority Array index to use for the Writeable Commandable BACnet Objects.
7) Enter the number of Read Scan Lines and Write Scan Lines.
8) Click the **Generate Scan Lines** button to have the read and write scan lines auto-generate for you. You may manually configure the read and write scan lines after they have been generated.



Configuring Read Scan Lines

Follow these steps to manually configure Read Scan Lines.

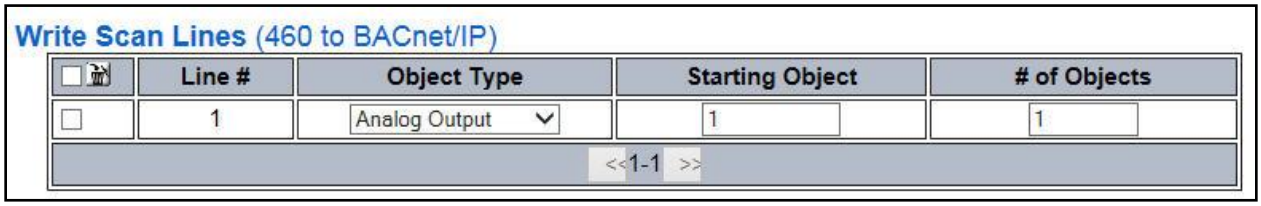
1) Select **View Read Scan Lines** if not already selected.
2) Select an Object Type for each Scan Line. Options include: Analog Input, Analog Output, Analog Value, Binary Input, Binary Output, Binary Value, and Multi-State Input, Multi-State Output, Multi-State Value, CSV (CharacterString Value).
3) Enter a Starting Object.
4) Enter the # of consecutive objects to read for that object type. You can enter a value of 1 to 128.



Configuring Writes Scan Lines

Follow these steps to manually configure Write Scan Lines.

1) Select **View Write Scan Lines** if not already selected.
2) Select an Object Type for each Scan Line. Options include: Analog Output, Analog Value, Binary Output, Binary Value, Multi-State Output, Multi-State Value, and CSV (CharacterString Value).
3) Enter a Starting Object.
4) Enter the # of consecutive objects to write for that object type. You can enter a value of 1 to 128.



Mapping - Transferring Data Between Devices

There are 5 ways to move data from one protocol to the other. You can combine any of the following options to customize your gateway as needed.

Option 1 – Data Auto-Configure Mappings: The gateway will automatically take the data type (excluding strings) from one protocol and look for the same data type defined in the other protocol. If there isn't a matching data type, the gateway will map the data to the largest available data type. See Data Auto-Configure section for more details.

Option 2 – String Auto-Configure: The gateway will automatically take the string data type from one protocol and map it into the other. See String Auto-Configure section for more details.

Option 3 – Manual Configure Mappings: If you don't want to use the Auto-Configure Mappings function, you must use the manual mapping feature to configure translations.

Option 4 – Manipulation/Scaling: You can customize your data by using math operations, scaling, or bit manipulation. See Data Mapping-Explanation section for more details.

Option 5 – Move Diagnostic Information: You can manually move diagnostic information from the gateway to either protocol. Diagnostic information is not mapped in Auto-Configure Mappings Mode. See Diagnostic Info section for more details.

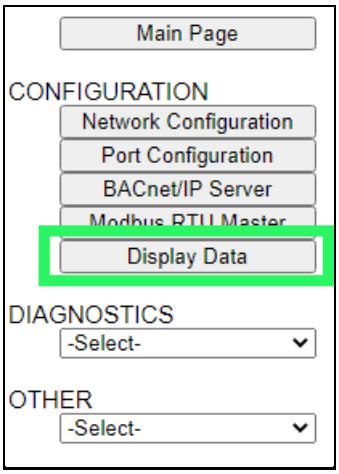
Going from Manual Mapping to Auto-Mapping will delete ALL mappings and manipulations configured.

Display Mapping and Values

The Display Data and Display String pages are where you can view the actual data for each mapping that is set up.

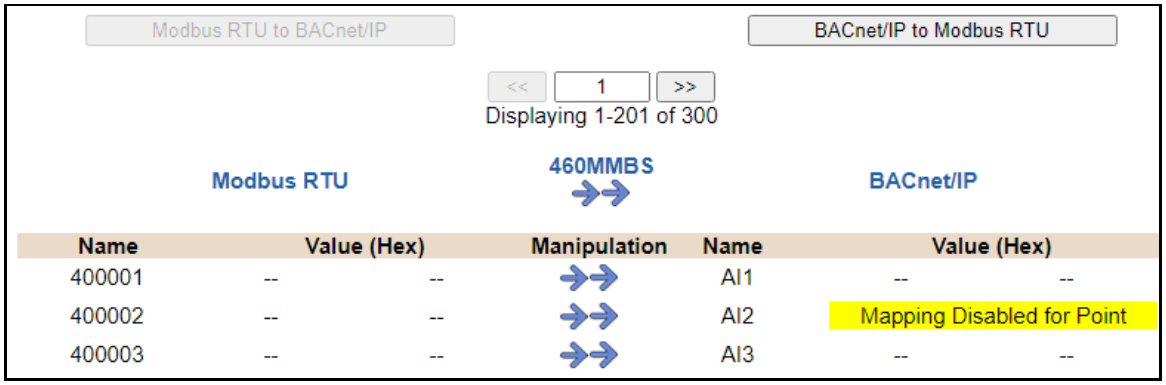
Display Data

Click the **Display Data** button to view how the data is mapped and what the values of each mapping are.



Here you will see how each data point (excluding strings) is mapped. To view, select the device from the dropdown menu and click **View** to generate the information regarding that device. Then select either the ***Protocol 1 to Protocol 2*** or ***Protocol 2 to Protocol 1*** button, correlating to the direction you wish to see the data.

This page is very useful when verifying that all data is mapped somehow from one protocol to another. If a data point is not mapped, it will display on this page in a yellow highlighted box. The Display Data page will display up to 200 mappings per page, simply navigate to the next page for the additional mapping to display.



In the above example, we see the following:

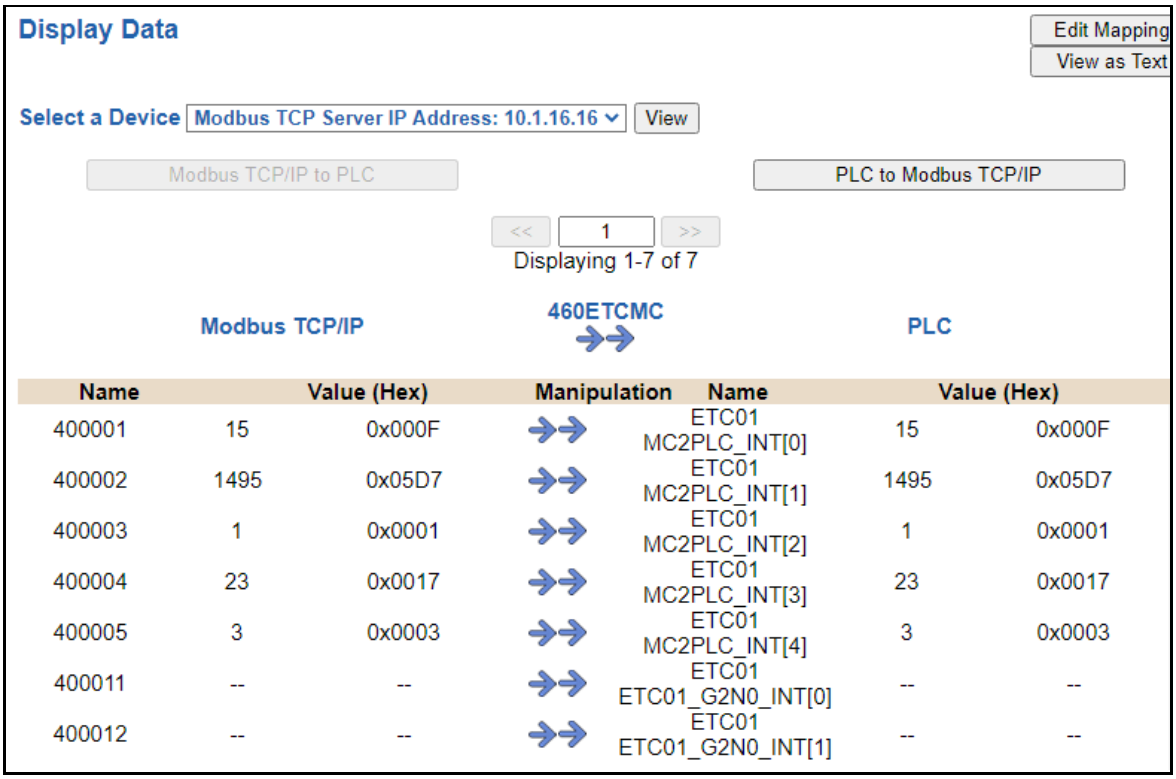
- Modbus register 400001 from Slave 1 is being mapped to AI1 on BACnet
- Nothing is being moved from Modbus register 400002 to AI2 on BACnet because the mapping is disabled
- Modbus register 400003 from Slave 1 is being mapped to AI3 on BACnet

NOTE: If a data point is mapped twice, only the first instance of it will show here. EX: If Modbus 400001 & 400040 from Slave 1 are both mapped to AI1, only 400001 will show as being mapped to AI1.

If there are values of "- - "on this page, it indicates that the source has not yet been validated and no data is being sent to the destination.

The example below reflects the Modbus to PLC flow of data. The Modbus (left side) is the source and the PLC (right side) is the destination.

- The 460 gateway has received valid responses from Modbus registers 400001- 400005 and therefore can pass the data on to the PLC tag called MC2PLC_INT.
- The 460 gateway has NOT received valid responses from Modbus register 400011 & 400012. As a result, the data cannot be passed to the PLC tag ETC01_GN0_INT2 and indicates so by using "- - "in the value column of the table.

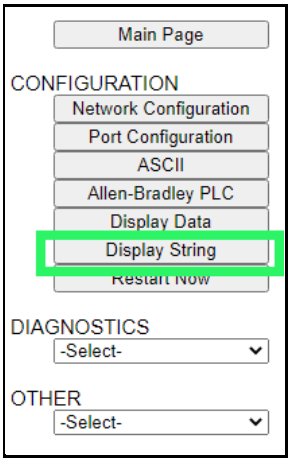


To view the actual data mappings, click the **Edit Mapping** button. For more details, see the Data Mapping-Explanation section.

To view the data mappings purely as text, click the **View as Text** button. For more details, see the View Data Mapping as Text section.

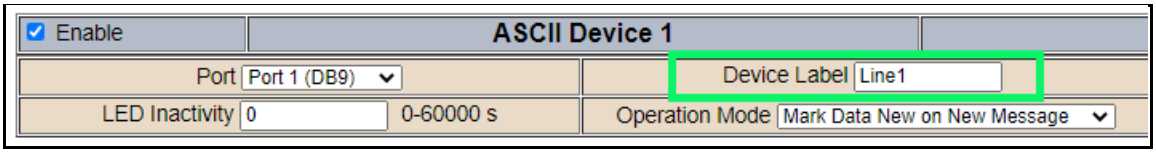
Display String

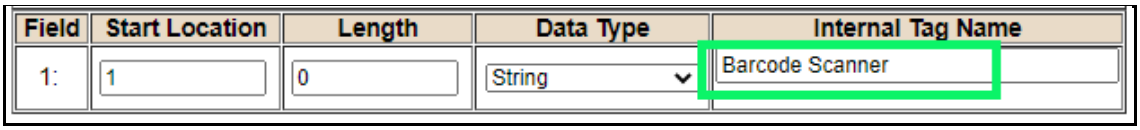
Click the **Display String** button to view what the values of each Parsing and/or Concatenating strings are, you can also click on the Edit Mapping to view the mapping of each string.



To view the source or destination groups from a string, click the dropdown menu to generate the information regarding that device. The string data will be displayed in both Hex and ASCII (only the ASCII data is sent). The example below shows data that is coming from the source device. A group will be displayed for each Parsing/Concatenating String field that is configured.

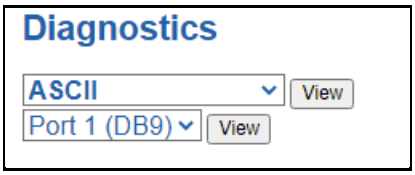
In the Group drop down, “Line1” is defined on the ASCII Device configuration page and “Barcode Scanner” is defined in the ASCII Parsing configuration.



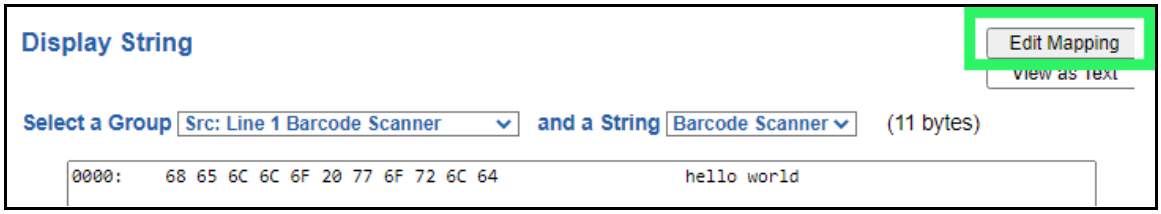


If there are values of “Data Not Valid “on this page, it indicates that the source has not been validated yet and no data is being sent to the destination.

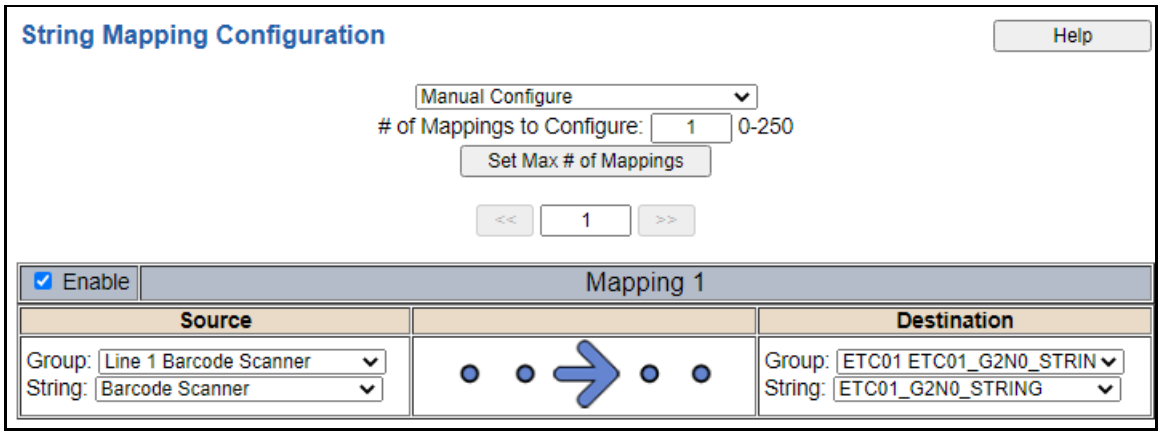
NOTE: You can view the whole string data by clicking on **Diagnostics Info** drop down and navigating to ASCII Diagnostics page. You will also have to select the port you want to view in the dropdown below ASCII.



To view the string mappings, click the **Edit Mapping** button. For more details see the **String Mapping-Explanation** section.



NOTE: Only String data types can be mapped to another String data type.



To view the string mappings purely as text, click the **View as Text** button. For more details see the **View String Mapping** as Text section.

Display String use case

Sending a message of “RTA,Support,Rocks” from an ASCII device to the RTA unit. The ASCII Parsing Configuration would look like my example below. There are more detailed examples of what all the fields represent in the ASCII Parsing section.

ASCII Device 1 (Line1)

Max Number of Fields: 3 1-50 | Min Number of Fields: 1 1-50

Parsing Delimiter: , 44 0x2c

Update Fields

Field	Start Location	Length	Data Type	Internal Tag Name
1:	1	0	String	Header 1
2:	1	0	String	Header 2
3:	1	0	String	Header 3

The message is broken up into 3 “Groups” or Parsing fields.

Display String — Edit Mapping / View as Text

Select a Group: Src: Line1 Header 1 and a String: Header 1 (3 bytes)

```
0000:    52 54 41                                        RTA
```

Display String — Edit Mapping / View as Text

Select a Group: Src: Line1 Header 2 and a String: Header 2 (7 bytes)

```
0000:    53 75 70 70 6F 72 74                            Support
```

Display String — Edit Mapping / View as Text

Select a Group: Src: Line1 Header 3 and a String: Header 3 (5 bytes)

```
0000:    52 6F 63 6B 73                                  Rocks
```

To view the Entire message, click on the Diagnostic drop down, select Diagnostics Info. Select ASCII, click view, select your Port. Whole data will be in the Last Message Sent Diagnostic box.

Diagnostics

ASCII View

Port 1 (DB9) View

Last Message Sent (17 bytes)

```
0000:    52 54 41 2C 53 75 70 70 6F 72 74 2C 52 6F 63 6B   RTA,Support,Rock
0016:    73                                                s
```

Data and String Mapping – Auto-Configure

The Auto-Configure function looks at both protocols and will map the data between the two protocols as best as it can so that all data is mapped. Inputs of like data types will map to outputs of the other protocols like data types first. If a matching data type cannot be found, then the largest available data type will be used. Only when there is no other option is data truncated and mapped into a smaller data type.

If the Auto-Configure function does not map the data as you want or you want to add/modify the mappings, you may do so by going into Manual Configure mode.

The following are examples of the Auto-Configure function.

1) This example shows a common valid setup.

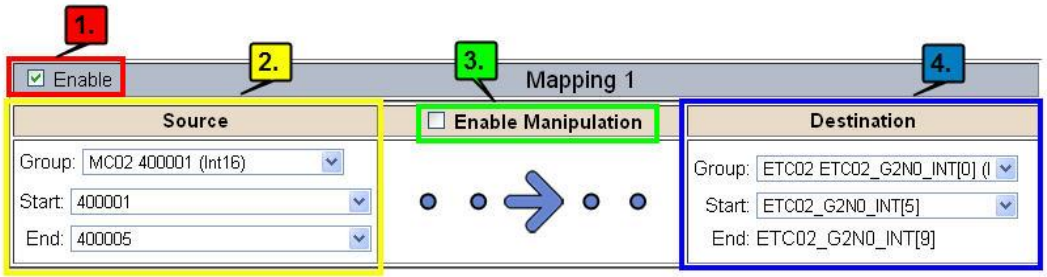
   a. Both Source values were able to be mapped to a corresponding Destination value.

2) This example shows how Auto-Configure will make its best guess.

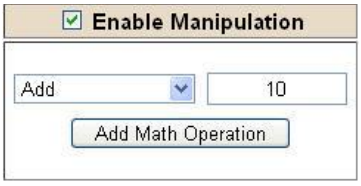
   a. The 32-bit Float from the Source location could not find a matching Destination data-type. After all other like data types were mapped, the only data type available was the 2nd 32-bit Uint data type. Auto-Configure was completed even though the data in the Float will be truncated.

Data Mapping – Explanation

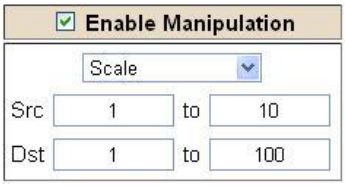
Below are the different parts that can be modified to make up a data mapping.



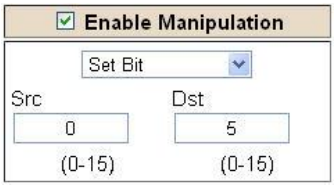
1) Enable (red box above): Check to enable mapping. If not checked, this mapping is skipped.
2) Source Field (yellow box above):
   a) Group - Select the data group you set up in the protocol config to use for this mapping.
   b) Start - This is the starting point for this mapping.
   c) End - This is the final point to be included for this mapping.
3) Manipulation Area (green box above):
   a) Enable the Data Manipulation. This can be enabled for any mapping.
   b) Click **Add Math Operation** for each operation needed. Up to 3 are allowed unless you are using the Scale, Set Bit, or Invert Bit functions. If using Scale, Set Bit, or Invert Bit, then only 1 operation is allowed.
   c) Select the Operation(s) to perform.
      i) Math Operations are performed in the order they are selected.
      ii) If more than one point is selected on the source, the Math Operations will be performed on every point.
   d) Enter the value(s) for the operation.



Example of Add (similar for Subtract, Multiple, Divide, and MOD). This will add a value of 10 to the source field before it is written to the destination field.



Example of Scale. This will scale the source values from 1-10 into 1-100 for the destination.



Example of Set Bit (similar to Invert Bit). This will take the value of the 0th source bit and copy it into the value of the 5th destination bit.

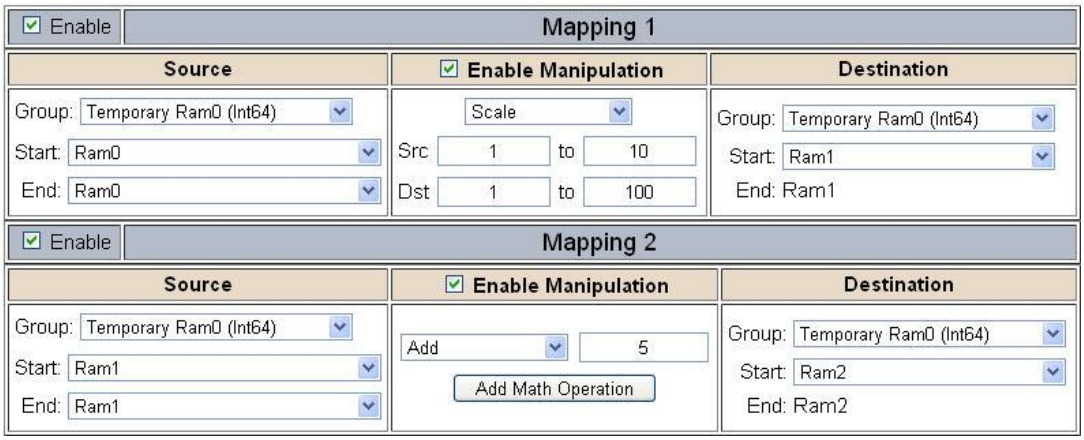
4) Destination Field (blue box above):
   a) Group - Select the data group you set up in the protocol config to use for this mapping.
   b) Start - This is the starting point for where the data is being stored.
   c) End - The End point is derived from the length of the source and cannot be modified.

Data Mapping – Adding Diagnostic Information

Data Mapping offers 5 different types of information in addition to any scan lines specified for each protocol.

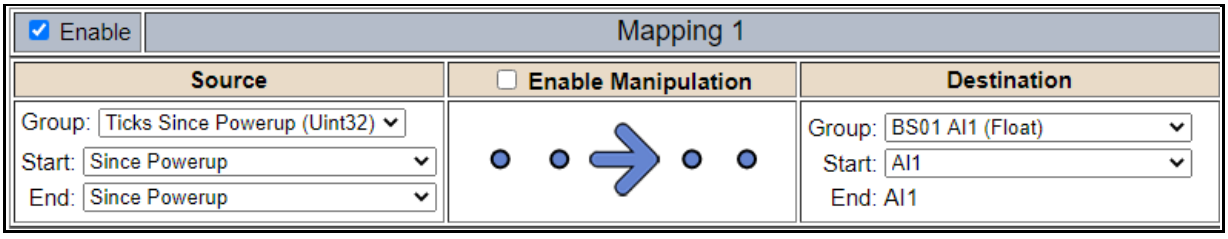
IMPORTANT NOTE: Only add Diagnostic Information **AFTER** both sides of the gateway have been configured. If changes to either protocol are made after diagnostic information has been added to the mapping table, it is necessary to verify all mappings. Remapping may be necessary.

1) **Temporary Ram (Int64)**
   a) This offers five levels of 64bit Integer space to assist in multiple stages of math operations. For example, you may wish to scale and then add 5. You can set up a single translation to scale with the destination as the temporary ram. Then another translation to add 5 with the source as the temporary ram.
   b) The gateway will automatically convert the Source to fit the Destination, so there is no need for Int 8, 16, 32 since the 64 may be used for any case.



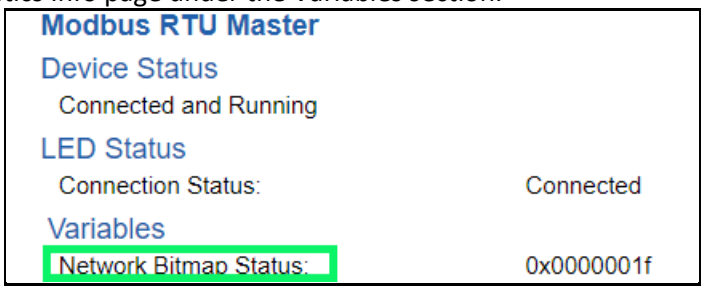
In this example, Ram0 is scaled into Ram1. Ram1 is then increased by 5 and stored into Ram2. Ram0 and Ram2 could be considered a source or destination group.

2) **Temporary Ram (Double)**
   a) This is like the Temporary Ram (Int 64), except manipulations will be conducted against the 64bit floating point to allow for large data.
3) **Ticks Per Second**
   a) The gateway operates at 200 ticks per second. This equates to one tick every 5ms. Thus, mapping this to a destination will give easy confirmation of data flow without involving one of the two protocols. If data stops on the destination end, then the RTA is offline.



4) XY_NetBmpStat

a) If a protocol is a Client/Master, there is a Network Bitmap Status that is provided on the Diagnostics Info page under the Variables section.



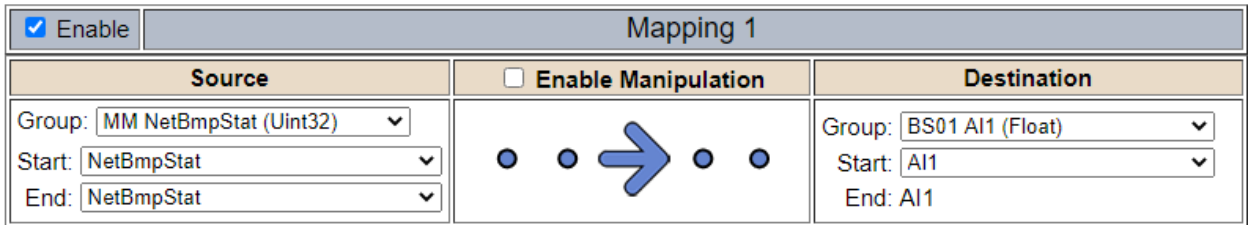
b) Since a Client/Master may be trying to communicate with multiple devices on the network, it may be beneficial to know if a Server/Slave device is down. By using this Network Bitmap Status, you can expose the connection statuses of individual devices. **Values shown are in HEX.**

i) 0x00000002 shows that only device 2 is connected
ii) 0x00000003 shows that only devices 1 and 2 are connected
iii) 0x0000001f shows that all 5 devices are connected (shown in image above)

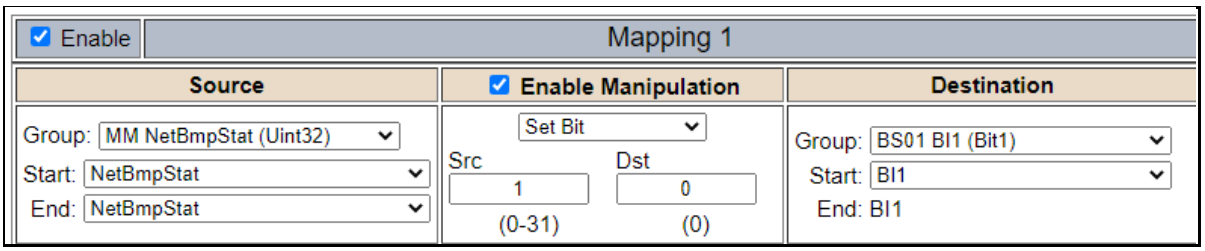
c) There are multiple ways to map the NetBmpStat.

Option 1: Map the whole 32bit value to a destination. Example below shows the NetBmpStat is going to an Analog BACnet object. Using a connection of 5 Modbus Slave devices AI1 will show a value of 31.0000. Open a calculator with programmer mode and type in 31, this will represent bits 0 – 4 are on. This mean all 5 devices are connected and running.

If using an AB PLC with a Tag defined as a Dint, then expand the tag within your RSlogix software to expose the bit level and define each bit as a description such as device1, device2, etc.



Option 2: You can extract individual bits from the NetBmpStat by using the Set Bit Manipulation and map those to a destination. You'll need a mapping for each device you want to monitor. Example below shows Modbus device 2 (out of 5) is being monitor to a BACnet Binary Object. You can define the object in the BACnet Name configuration.



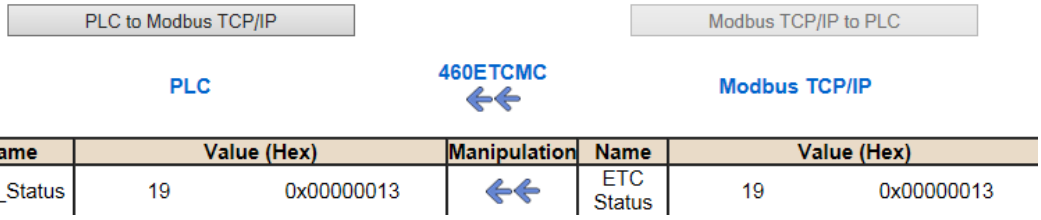
5) Status_XY

a) There are two Statuses provided, one for each protocol. This gives access to the overall status of that Protocol. Each Bit has its own meaning as follows:

Common Status: 0x000000FF (bit 0-7) 1st byte

Hex:	Bit Position:	Decimal:	Explanation:
0x00	0	0	if we are a Slave/Server
0x01	0	1	if we are a Master/Client
0x02	1	2	connected (0 not connected)
0x04	2	4	first time scan
0x08	3	8	idle (usually added to connected)
0x10	4	16	running (usually added to connected)
0x20	5	32	bit not used
0x40	6	64	recoverable fault
0x80	7	128	nonrecoverable fault

For this example, the ETC Status is mapped to a PLC tag called PLC_Status



Name	Value (Hex)		Manipulation	Name	Value (Hex)	
PLC_Status	19	0x00000013	←	ETC Status	19	0x00000013

Example: ETC Status is 0x00000013 (19 decimal), here is the break down

Hex	Bit	Decimal	Explanation
0x01	0(on)	1	if we are a Master/Client
0x02	1(on)	2	connected (0 not connected)
0x10	4(on)	16	running (usually added to connected)
Total:	0x13	19	

External Faults: 0x0000FF00 (bit 8-15) 2nd byte

Hex:	Bit Position:	Decimal:	Explanation:
0x00	8	0	local control
0x01	8	256	remotely idle
0x02	9	512	remotely faulted
0x04	10	1,024	idle due to dependency
0x08	11	2,048	faulted due to dependency

Recoverable Faults: 0x00FF0000 (bit 16-23) 3rd byte

Hex:	Bit Position:	Decimal:	Explanation:
0x01	16	65,536	recoverable fault - timed out
0x02	17	131,072	recoverable fault - Slave err

Non-Recoverable Faults 0xFF000000 (bit 24-31) 4th byte

Hex:	Bit Position:	Decimal:	Explanation:
0x01	24	16,777,216	nonrecoverable fault – task fatal err
0x02	25	33,554,432	nonrecoverable fault – config missing
0x04	26	67,108,864	nonrecoverable fault – bad hardware port
0x08	27	134,217,728	nonrecoverable fault – config err
0x10	28	268,435,456	Configuration Mode
0x20	29	536,870,912	No Ethernet Cable Plugged In

For this example, the MC Status is mapped to a PLC tag called MC_Status

PLC to Modbus TCP/IP | Modbus TCP/IP to PLC

PLC | 460ETCMC | Modbus TCP/IP

Name	Value (Hex)		Manipulation	Name	Value (Hex)	
MC_Status	65601	0x00010041	←	MC Status	65601	0x00010041

Example: MC Status is 0x00010041 (65601 decimal), here is the break down, we know that bytes 1 and 3 are being used, so here is the break down,

Common Status:

Hex:	Bit:	Decimal:	Explanation:
0x01	0(on)	1	if we are a Master/Client
0x40	6(on)	64	recoverable fault

Recoverable Faults:

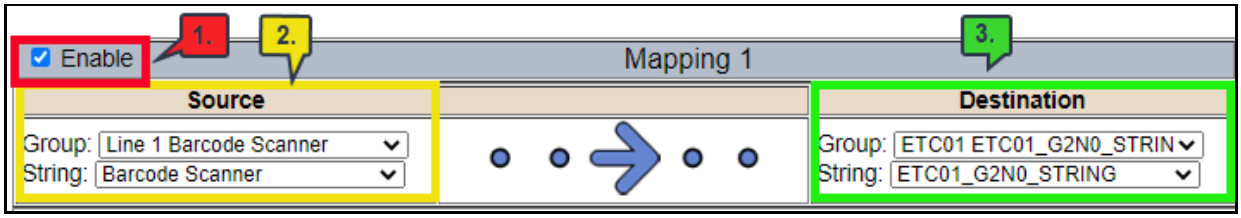
Hex:	Bit:	Decimal:	Explanation:
0x01	16	65,536	recoverable fault – timed

Total:	0x010041	65,601

String Mapping – Explanation

Below are the different parts that can be modified to make up a string mapping.

String data types can only be mapped to other string data types. There is no manipulation that can be done on the string.

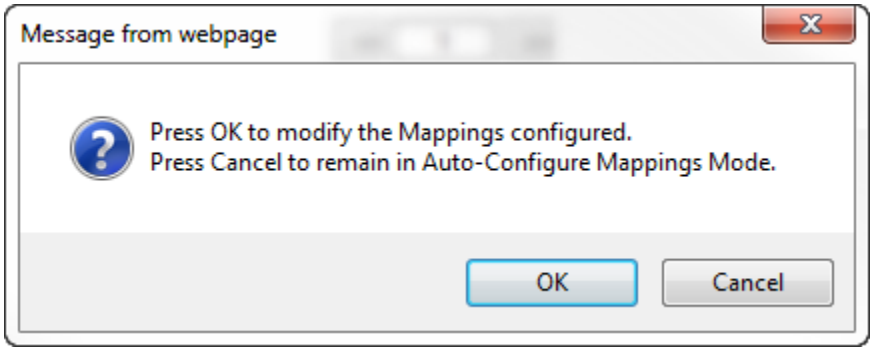


1) Enable (red box above): Check to enable mapping. If not checked, this mapping is skipped.
2) Source Field (yellow box above):
   a) Group - Select the string data group you set up in the protocol config to use for this mapping.
   b) String - This is the string used for this mapping.
3) Destination Field (green box above):
   a) Group - Select the string data group you set up in the protocol config to use for this mapping.
   b) String - This is the string where the data is being stored.

Mapping – Auto-Configure Mode to Manual Configure Mode

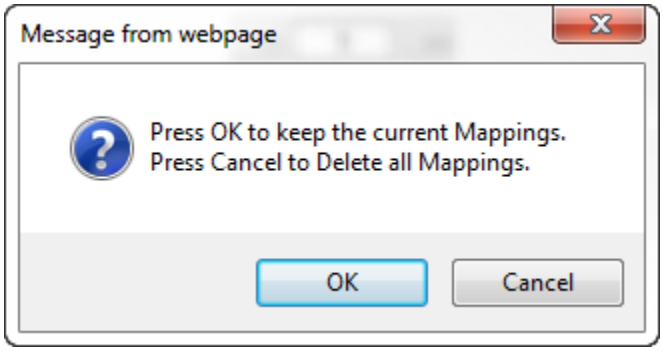
To transition from Auto-Configure Mapping Mode to Manual Configure Mode, click the dropdown at the top of the Mapping Configuration page and select Manual Configure.

After you click this button, you will be prompted to confirm if this is really what you want to do.



Click **OK** to proceed to Manual Configure Mode or click **Cancel** to remain in Auto-Configure Mappings Mode.

Once OK is clicked, there are 2 options on how to proceed from here.



1) To keep the mappings that are already configured press **OK**.

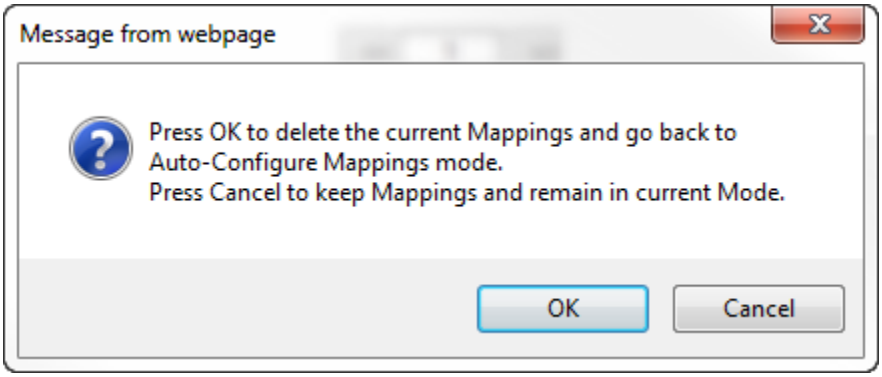
    a) You would want this option if you are adding additional mappings or you want to modify the mapping(s) that already exist.

2) To delete the mappings that are already there and start over press **Cancel**.

To modify the number of mappings, enter a number in the text field next to **# of Mappings to Configure** and click the **Set Max # of Mappings** button. You can always add more mappings if needed.

Mapping – Manual Configure Mode to Auto-Configure Mode

To transition from Manual Configure Mode to Auto-Configure Mapping Mode, click the dropdown menu at the top of the Mapping Configuration page and select Auto-Configure Mappings.



Click **OK** to proceed to delete all current mappings and go back to Auto-Configure Mappings Mode. Click **Cancel** to keep all mappings and remain in Manual Configure Mode.

NOTE: Once you revert to Auto-Configure Mapping Mode there is no way to recover the mappings you lost. Any mappings you previously have added will be deleted as well.

View as Text

Data Mapping

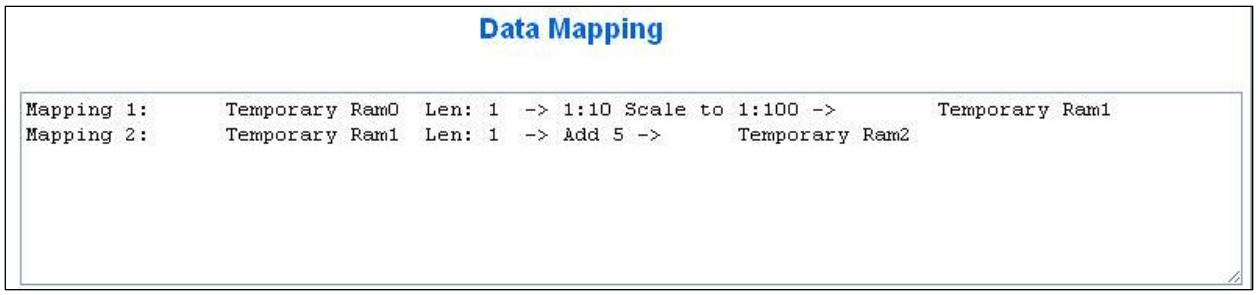
The View as Text page displays the point to point mapping(s) you set up in the Data Mapping section. This will also display any manipulation(s) that are configured.

Each line on this page will read as follows:

> **Mapping** *number***:** *source point* **Len:** *Number of points mapped* **->** *manipulation (if blank then no manipulation)* **->** *destination point*

If you are looking for a specific point to see if it is mapped, you can do a find in this text box for your point in question. Example: you defined 20 Registers starting at register 1 and want to see if 400011 is mapped. If it is not in this text box, then it is not mapped, and no data will be transferred.

This is the text display for the example shown under the *Data Mapping- Adding Diagnostic Information* section.



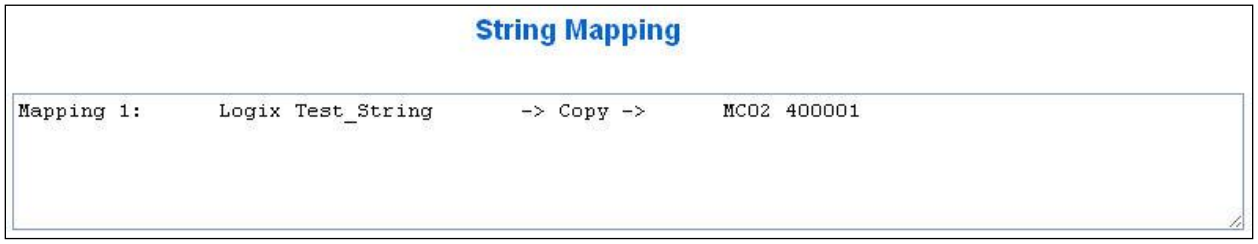
String Mapping

The View as Text page displays the string mapping(s) you set up in the String Mapping section.

Each line on this page will read as follows:

> **Mapping** *number***:** *source point* **-> Copy ->** *destination point*

If you are looking for a specific point to see if it is mapped, you can do a find in this text box for your point in question. Example: you defined 20 String Tags in the PLC and want to see if "Test_String" in the Logix PLC is mapped. If it is not in this text box, then it is not mapped, and no data will be transferred.



Base Triggering – Data Validiation Triggering

With Base Triggering, you will be marking data as "Invalid" and force RTA Master/Controller/Client protocols to read all the read data points sources until ALL source protocols data is valid. You will be able to utilize the Handshake to map over to Technology Trigger and/or back over to your source protocol for reference.

How does this work?

1) Map the Triggering Variable (Source) over to Trigger **#** (Dest).
2) If Trigger **#** value changes states mark all Trigger **#** protocols read data as "Invalid".
3) Read all source read data points until ALL source read data is valid.
4) Handshake **#** value is set equal to Trigger **#** value.
5) Map Handshake **#** to reference data point.
   Note: **#** is an internal reference to the Server/Slave number you are settings up. **ex**. RTA Server/Slave products can only be Trigger 1 and Handshake 1 since we are only 1 device. If RTA is a Master/Client, then you can have a Trigger# for each server/slave connected too.

How do you set this up?

In this example I'm using a 460MCBS. My Building Automation System wants to verify that all data read from Modbus TCP/IP Server is valid.

1) Add an extra Analog Output for your Trigger. This tells the RTA to mark all data invalid.

Write Data Groups (BACnet/IP to 460MCBS)

Data Group	Object Type	Starting Object	# of Objects
1	Analog Output (32 Bit Float)	1	21
2	Binary Output	1	0
3	CharacterString Value	51	0

   a) You can define AI21 as your validation name in the Setup BACnet Names Configuration.

Setup BACnet Names, Units, and COV

21	G01	Data Validation Trigger	Other	no-units	1.000000

2) Add another Analog Input as reference for when data has been validated. When you write from AO21 to validate data, the RTA will reply to AI40 saying "validation complete".

Data Group	Object Type	Starting Object	# of Objects
1	Analog Input (32 Bit Float)	1	40
2	Binary Input	1	0
3	CharacterString Value	1	0

40	G01	Data Validation Result	Other	no-units	1.000000

3) Within the Data Mapping page manually add 2 additional mappings.
4) The first mapping is going to be the Data Validation Triggering. AO21 will write to the RTA, MC Trigger 1 will mark data invalid.

Enable	Mapping 2	
Source	**Enable Manipulation**	**Destination**
Group: BS01 AO1 (Float) Start: AO21 End: AO21		Group: MC Trigger 0 (Uint16) Start: Trigger 1 End: Trigger 1

5) The second mapping, the MC Handshake will increment that all data is validated and write to AI21 “all data is validated”. The value of AI40 and AO21 should be the same.

Enable	Mapping 3	
Source	**Enable Manipulation**	**Destination**
Group: MC Handshake 0 (Uint16) Start: Handshake 1 End: Handshake 1		Group: BS01 AI1 (Float) Start: AI40 End: AI40

Security Configuration

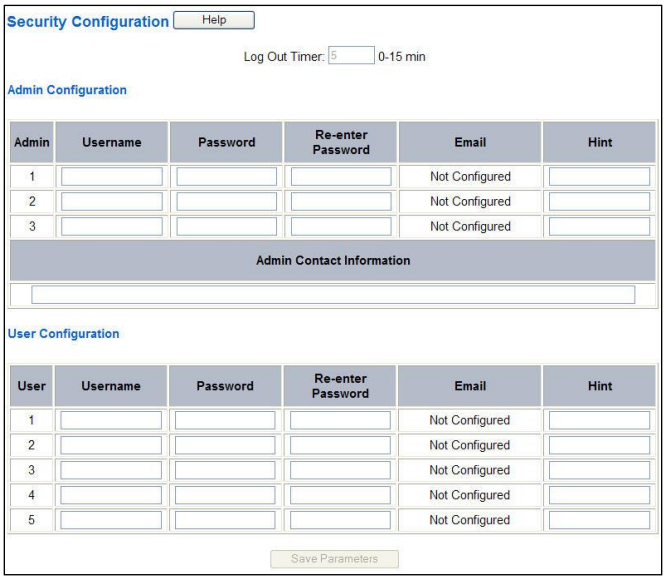
To setup security on the 460 gateway, navigate to **Other->Security Configuration**. You can configure Security for 3 administrators, 5 users, and 1 guest.

THIS IS NOT A TOTAL SECURITY FEATURE

The security feature offers a way to password protect access to diagnostics and configuration on the network. The security feature does not protect against "Air Gap" threats. If the gateway can be physically accessed, security can be reset. All security can be disabled if physical contact can be made. From the login page, click the Reset Password button twice. You will be forced to do a hard reboot (power down) on the gateway within 15 minutes of clicking the button. This process should be used in the event a password is forgotten.

Note: Only Admins have configuration access to all web pages.

1) Log Out Timer: The system will automatically log inactive users off after this period of time. **NOTE**: A time of 0 means that the user will not be automatically logged off. Instead, they must manually click the **Logout** button.
2) Username: Enter a username, max of 32 characters.
3) Password: Enter a password for the username, max of 32 characters, case sensitive.
    a. Re-enter the Password
4) E-mail: In case the password was forgotten, a user can have their password e-mailed to them if e-mail was configured.
5) Hint: A helpful reminder of what the password is.

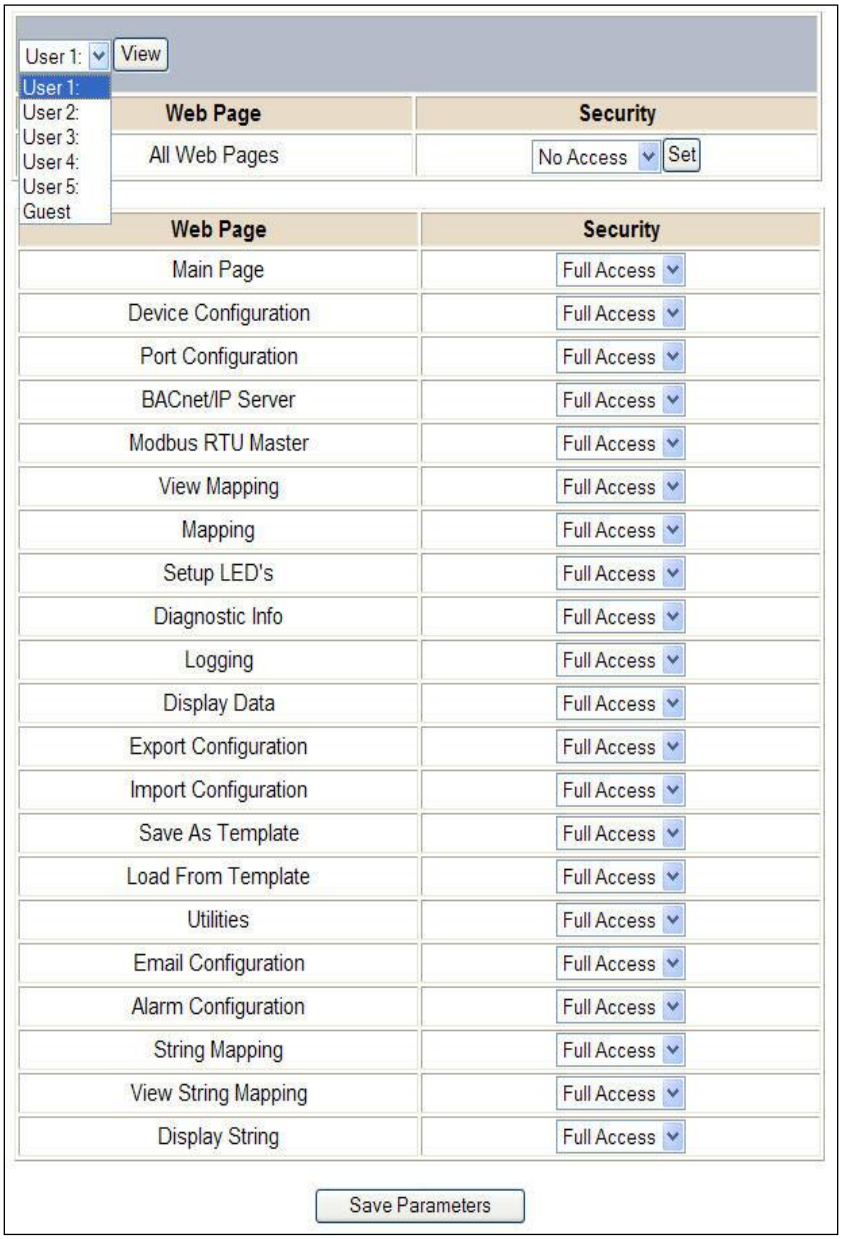


Security Configuration-Security Levels

Each webpage in the gateway can have a separate security level associated with it for each user.

Security Levels:

1) **Full Access**: Capability to view and configure a web page.
2) **View Access**: Capability to view a web page, but cannot configure parameters.
3) **No Access**: No capability of viewing the web page and page will be removed from Navigation.



Security - Log In

Username: Name of the user to login.

Password: Password of the user to login.

Log In: If login is successful, the user will be redirected to the Main Page.

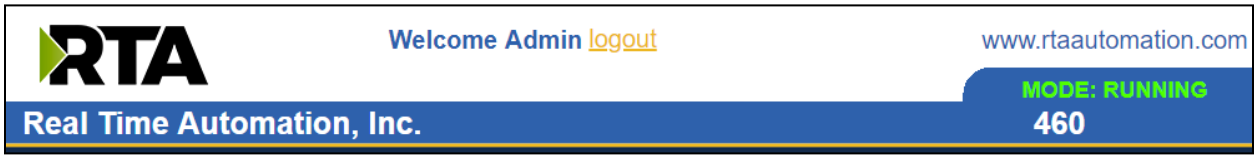
Send Password to Email: Sends the specified User's Password to the email configured for that user.

Display Hint: Displays the hint specified for the User if one was set up.

Reset Password: This is used to reset security settings. Confirm reset password must be selected to confirm this action. Once confirmed, there is a 15 minute window to do a hard reset of the gateway by physically removing and restoring power from the gateway. Once power is restored, you may navigate to the IP address of the gateway as normal.

Security - Log Out

Once a user is done with a session they may click **logout** at the top of any page. The user may also be logged out for inactivity based off of the Log Out Timer specified during the configuration.



Closing the browser is not sufficient to log out.

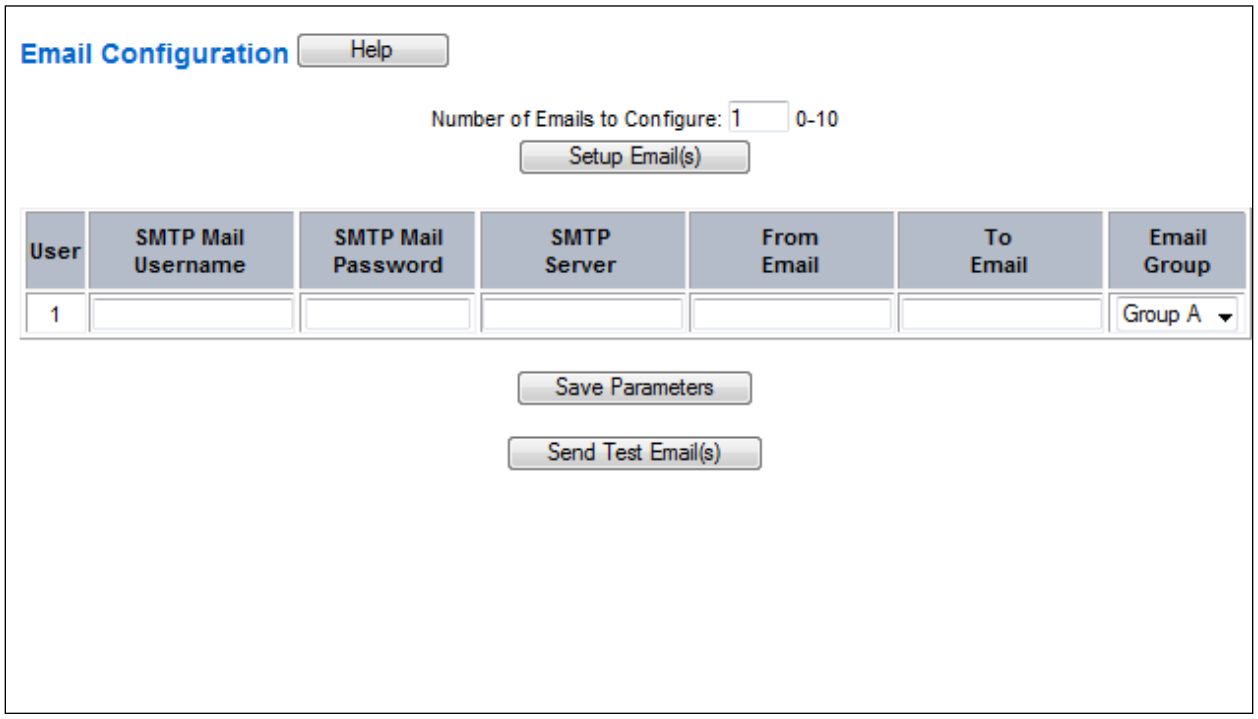
Email Configuration

To setup e-mails on the 460 gateway, navigate to **Other->Email Configuration**.

You can configure up to 10 email addresses.

1) SMTP Mail Username: The email address that the SMTP server has set up to use.
2) SMTP Mail Password: If authentication is required, enter the SMTP Server's password (Optional).
3) SMTP Server: Enter the Name of the SMTP Server or the IP Address of the Server.
4) From E-mail: Enter the e-mail that will show up as the sender.
5) To E-mail: Enter the e-mail that is to receive the e-mail.
6) E-mail Group: Choose a group for the user. This is used in other web pages.

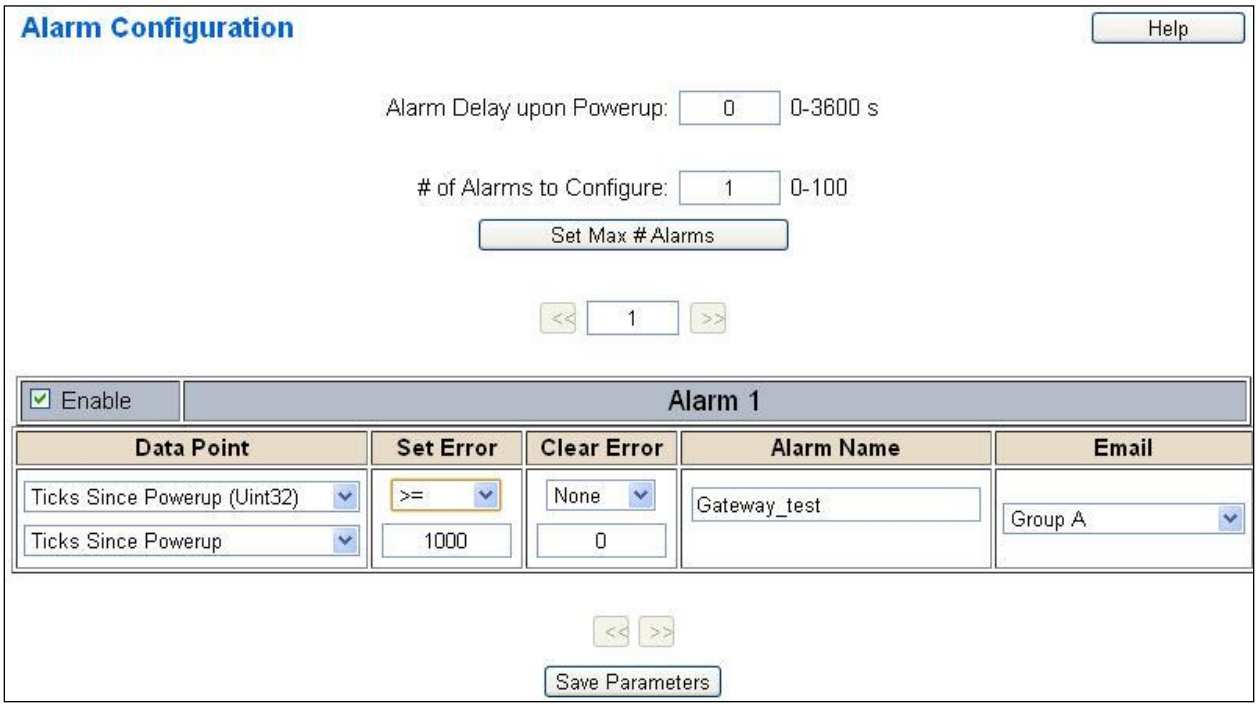
Click the **Save Parameters** button to commit the changes and reboot the gateway.



Alarm Configuration

To setup alarms on the 460 gateway, navigate to **Other->Alarm Configuration**.

1) Alarm Delay upon Powerup: At Powerup, the gateway will have values of '0' stored for all data. This may cause alarms to trigger before these values are updated by the mating protocols. Set this field to provide needed time to update fields before considering values for alarms.



2) Enter the number of alarms to configure and click **Set Max # Alarms** to generate those lines.
3) In the Data Point Section:
    a. Top dropdown: select the Data Group. This dropdown menu will contain all groups that go from the gateway to the network.
    b. Lower dropdown: select the Data Point's Specific Point. This is used to select which point in the group will be monitored for alarms.
4) In the Set Error Section:
    a. Select the Set Error Operation in the top dropdown menu. Available options are <, >, <=, >=, !=, ==, and Change of State (COS). This is the operation that will be used to compare the Data Point value against the Error Value to determine if the alarm needs to be set.
    b. Select the Set Error Value. This value is used as: 'Data Point's Value' 'Operation' 'Value.' Ex: Ticks Since Powerup >= 1000. This will set the alarm after 1000 ticks have elapsed since the unit powered up.

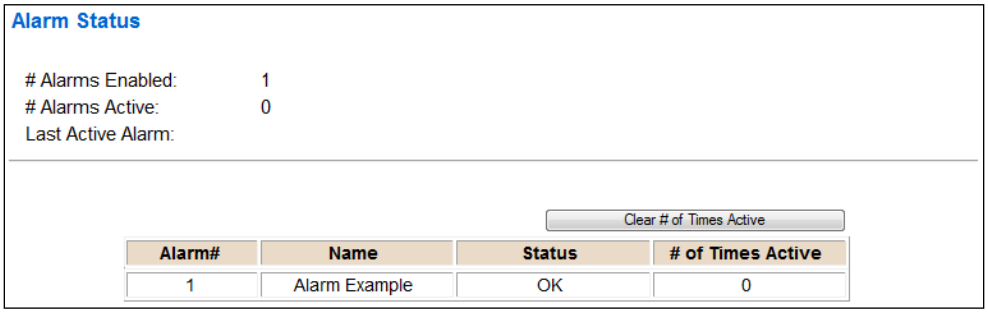
5) In the Clear Error Section:
    a. Select the Clear Error Operation. Available options are <, >, <=, >=, !=, ==, and Change of State (COS). This is the operation that will be used to compare the Data Point value against the Error Value to determine if the alarm needs to be cleared.
    b. Select the Clear Error Value.
    -Ex: Ticks Since Powerup >= 5000. This will clear the alarm after 5000 ticks have elapsed since the unit powered up.
6) Enter an Alarm Name. This will make the alarm unique and will be available in the Alarm Status page as well as in the email generated by the alarm.
7) Select an email to associate this alarm with. When an alarm is set, it sends an email. When an alarm is cleared, it will also send an email.

Click the **Save Parameters** button to commit the changes to memory and reboot the gateway.

Diagnostics – Alarm Status

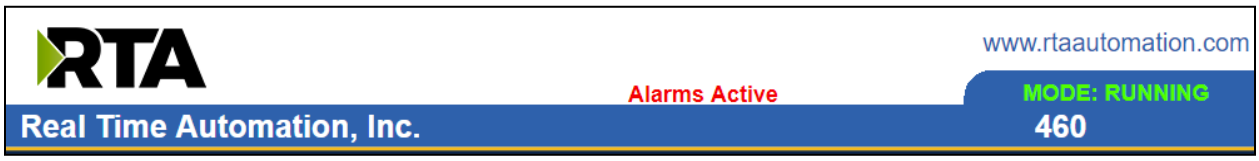
Alarm Status will only display under the Diagnostic menu tab if at least 1 Alarm is enabled.

1) # Alarms Enabled: This is a count of enabled alarms.
2) # Alarms Active: This is how many alarms are presently active (set).
3) Last Active Alarm: This is the last alarm that the gateway detected.
4) **Clear # of Times Active**: This will reset all alarms '# of Times Active' to 0.
5) Alarm #: The reference number to the given alarm on the alarm setup page.
6) Name: The name of the alarm.
7) Status: The current status of the alarm, either OK or ALARM.
8) # of Times Active: This count represents the number of times this alarm has become active. If an alarm is triggered, this count will increment.



Alarms – Active

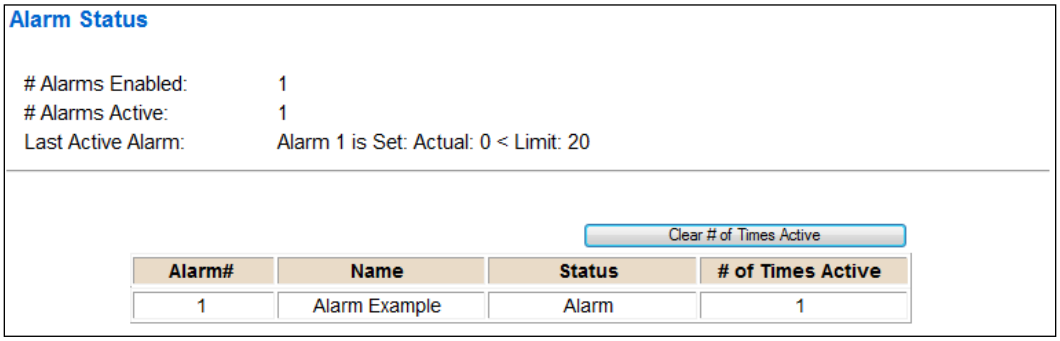
While one or more alarms are active, every page will display 'Alarms Active' at the top of the page. This will no longer be displayed if all active alarms have been cleared.



When an alarm is activated, the following will occur:

1) A one-time notification will be sent out to the email associated with the alarm.
2) For duplicate emails to occur, the alarm must be cleared and then become active again.
3) *# Alarms Active* and *# of Times Active* will be incremented.
4) Status of the Individual Alarm will be set to *Alarm*.

5) *Last Active Alarm* field will be populated with details on what triggered the alarm.



Alarms – Clear

When an alarm is cleared, the following will occur:

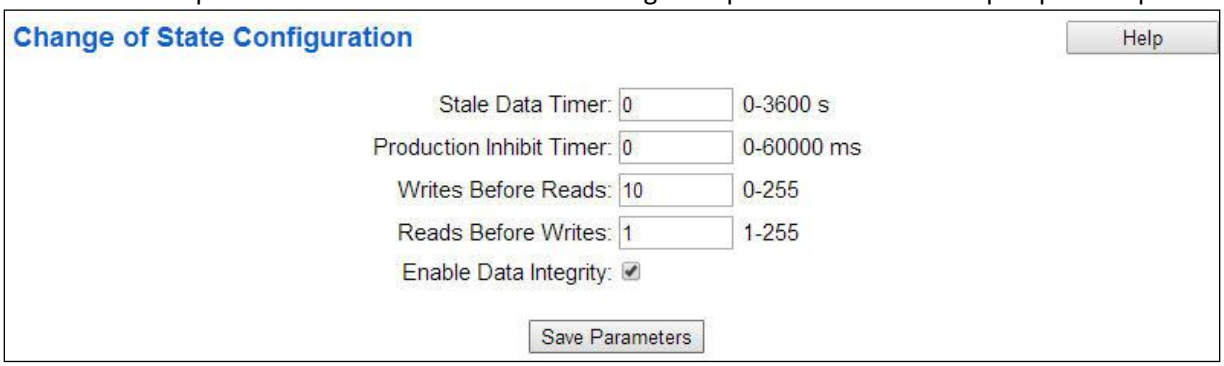
1) A one-time notification will be sent to the email associated with the alarm.
    a. For duplicate emails to occur, the alarm must become active and then be cleared again.
2) Total *# Alarms Active* will decrement. *Last Active Alarm* will not be changed.
3) Status of the Individual Alarm will be reset to *OK*.

Change of State (COS) Configuration

To access the configuration files in the 460 gateway, navigate to dropdown **Other->COS Configuration**. The gateway, by default only writes when data has changed. The gateway also waits to write any data to the destination until the source protocol is successfully connected.

Default values should fit most applications. Change these values with caution as they affect performance.

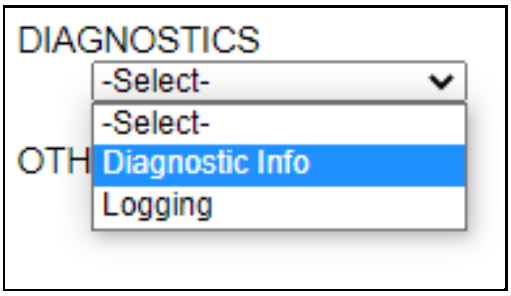
1) **Stale Data Timer**: If the data has not changed within the time allocated in this Stale Data Timer, the data will be marked as stale within the gateway and will force a write request to occur. This timer is to be used to force cyclic updates in the gateway, since data will only be written if it has changed by default. There is a separate timer per data mapping.
   Gateway behavior:
   - If time = 0s => (DEFAULT) The gateway will write out new values on a Change of State basis.
   - If time > 0s => The gateway will write out new values whenever the timer expires to force cyclic updates (write every *x* seconds).
2) **Production Inhibit Timer:** Amount of time after a Change of State write request has occurred before allowing a new Change of State to be written. This is to be used to prevent jitter. Default value is 0ms. This timer takes priority over the Stale Data Timer. There is a separate timer per data mapping. This timer is active only after the first write goes out and the first COS event occurs.
3) **Writes Before Reads**: If multiple writes are queued, execute # of Writes Before Reads before the next read occurs. Default is 10 and should fit most applications.
   Warning: A value of 0 here may starve reads if a lot of writes are queued. This may be useful in applications where a burst of writes may occur and you want to guarantee they all go out before the next set of reads begin.
4) **Reads Before Writes:** If multiple writes are queued, the # of Writes Before Reads will occur before starting the # of Reads Before Writes. Once the # of Reads Before Writes has occurred, the counter for both reads and write will be reset. Default is 1 and should fit most applications.
5) **Enable Data Integrity**: If enabled, do not execute any write requests to the destination until the source data point is connected and communicating. This prevents writes of 0 upon power up.



Click the **Save Parameters** button to commit the changes to memory and reboot the gateway.

Diagnostics Info

The Diagnostics page is where you can view both protocols' diagnostics information, # of Data Mappings, # of String Mapping and # Alarm Mappings.



For protocol specific diagnostic information, refer to the next few pages.

Diagnostics Mapping

This section displays the number of mappings that are enabled, Data Mapping and String Mapping will show the # of Errors and First Errors. Alarms will show # active and Last Alarm that was active.

Common Errors:

1) Destination or Source Point does not exist
   a) Solution: Re-map the mapping
2) Source or Destination Pointer too small
   a) There is not enough space on either the Source, or the Destination for the data you want to copy. This is typically seen when the Destination is smaller than the amount of data being transferred to it.
3) Range Discard, Min or Max Value
   a) The actual data value is outside of the defined range
4) Math Error
   a) Operation value cannot be 0
5) Scaling Error
   a) Source Min must be smaller than Source Max
   b) Destination Min must be smaller than Destination Max

Data Mapping	
# Enabled:	5 of 5
# of Errors:	0
First Error:	

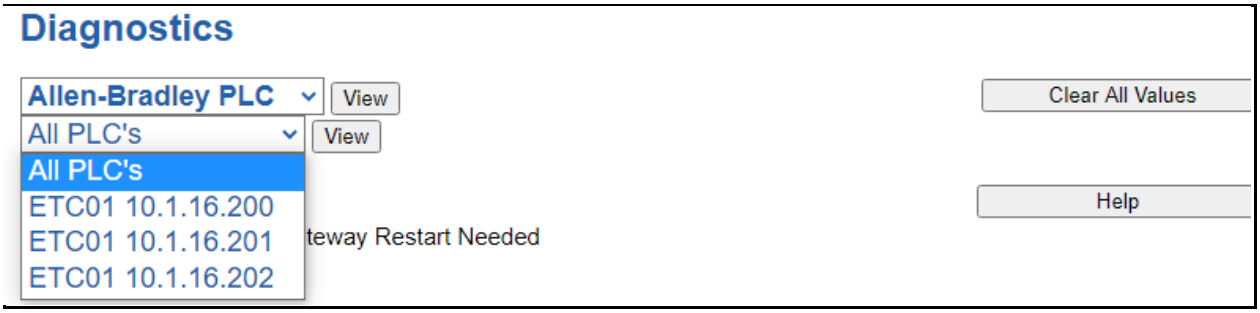
String Mapping	
# Enabled:	2 of 2
# of Errors:	0
First Error:	

Alarms	
# Enabled:	3
# Active:	0
Last Active:	

Note: you can also view this information on the Main Page.

Diagnostics – Allen-Bradley PLC

Select the **Allen-Bradley PLC** in the dropdown menu on the Diagnostics Page to view a breakdown of the diagnostics and common strings that are displayed on the page. You may also view individual counters by selecting the device in the **All PLC's** dropdown menu and clicking **View**. Additional diagnostic information can be found by clicking the **Help** button.



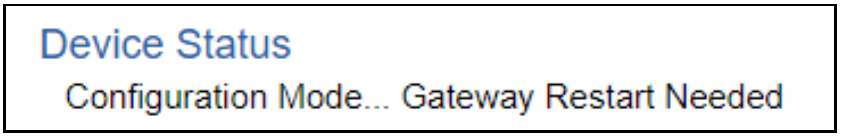
NOTE: This page will auto-refresh every five seconds with the latest data.

Clear All Values - This will only affect displayed values.

1) This will reset all displayed values back to zero and clear the Status Strings.

Example: If viewing Allen-Bradley PLC – ETC01 10.1.100.18, this will only clear the values for that specific PLC. This will reduce the *All PLC's* values indirectly, otherwise select All PLCs to clear all devices.

Device Status - This will only display when viewing *All PLCs*.

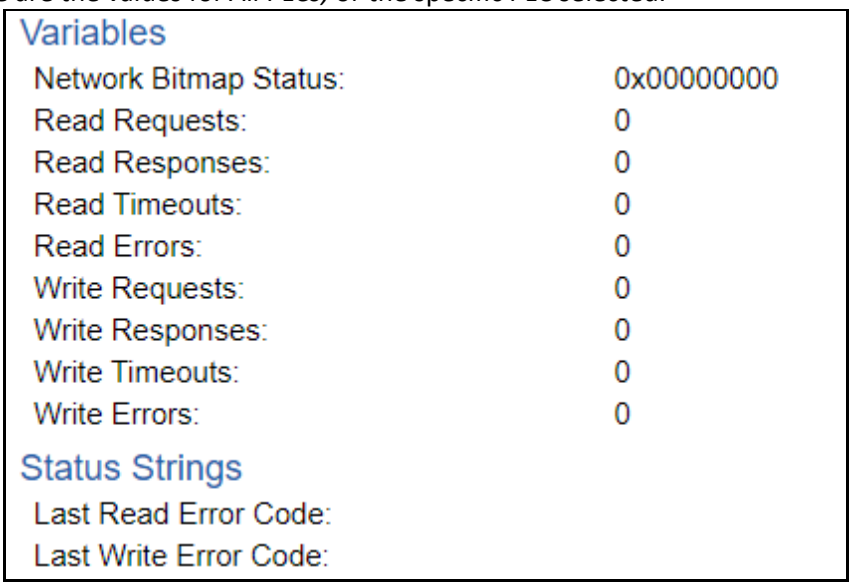


1) Connected – The gateway is connected to all the PLCs that are configured and enabled.
2) Nodes Missing (timed out) – One or more enabled PLCs are missing.
3) Empty Scan List – No PLCs are configured.
4) Dependency Protocol Faulted – The dependent protocol is missing causing the communication to go to inactive.

LED Status - This is the Status for *All PLCs* or the specific PLC selected.

1) Connected (Solid Green) – All the enabled PLC devices are connected and running.
2) Not Connected (Flashing Green) – No PLCs are enabled.
   a) Verify Allen-Bradley PLC settings and ensure that the *Enable* checkbox is checked for the appropriate device(s).
3) Connection Timeout (Flashing Red) – The gateway cannot open a connection to one or more of the enabled PLCs.
   a) Verify the IP, slot and controller type are accurate for the missing connection. Missing connection can be determined from the Network Bitmap Status value.
4) Communication not attempted yet (Flashing Red) – (Specific Server Only) No reads are configured and data needed for writes isn't valid yet.
5) Dependency Error (Flashing Red) – The dependent protocol is missing causing the communication to go to inactive.
   a) The other protocol must be connected.

Variables - These are the values for *All PLCs,* or the specific PLC selected.



1) Network Bitmap Status (hex) – Each bit corresponds to a PLC. If the bit is set, then the PLC is connected, otherwise the bit is 0. Bit 0 (right most) is PLC 1 and Bit 4 is PLC 5.
2) Read Requests – Number of read requests sent from the gateway to the PLC (N2G).
3) Read Responses – Number of valid responses sent from PLC to the gateway (G2N).

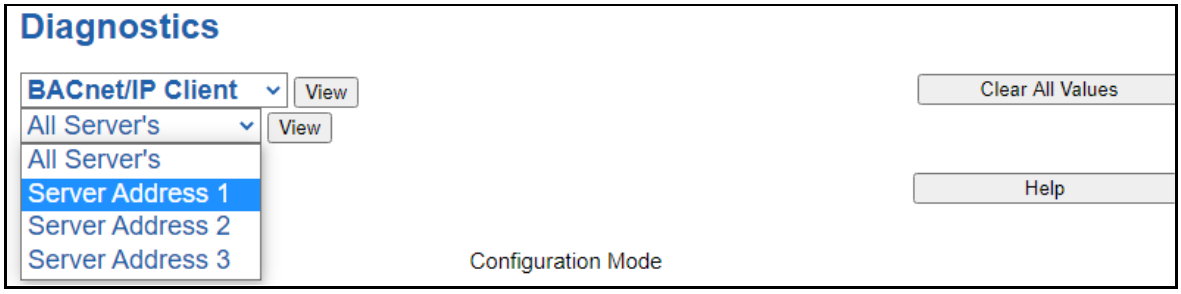
4) Read/Write Timeouts – Since we are TCP based, the gateway will timeout on the read or write and close the TCP connection. This counter will not continually increment. The Network Bitmap Status will reflect the missing PLC.
5) Read Errors – Number of read error responses sent from the PLC to the gateway.
6) Write Requests – Number of write requests sent from the gateway to the PLC (G2N).
7) Write Responses – Number of valid write responses sent from the PLC to the gateway.
8) Write Errors – Number of write error responses sent from the PLC to the gateway.

Common Error Strings - These are the values for *All PLCs,* or the specific PLC selected.

1) IP: xxx.xxx.xxx.xxx "tagname" (04) Path Segment Error – The tag name is wrong, or the tag is not defined as a controller scope tag.
2) IP: xxx.xxx.xxx.xxx "tagname" (08) Service Not Supported – The IP address or the slot number does not match with the PLC the gateway is setup to communicate with.
3) IP: xxx.xxx.xxx.xxx "tagname" (1E) Embedded Server Error – The tag name that is setup within the gateway doesn't match a tag setup in the PLC.
4) IP: xxx.xxx.xxx.xxx "tagname" (ff,2105) Access beyond end of array – Tried to read/write too much data.
5) IP: xxx.xxx.xxx.xxx "tagname" (ff, 2107) Abbreviated type mismatch – The data type of the tag, on a write, in the gateway doesn't match the tag in the PLC.

Diagnostics – BACnet/IP Client

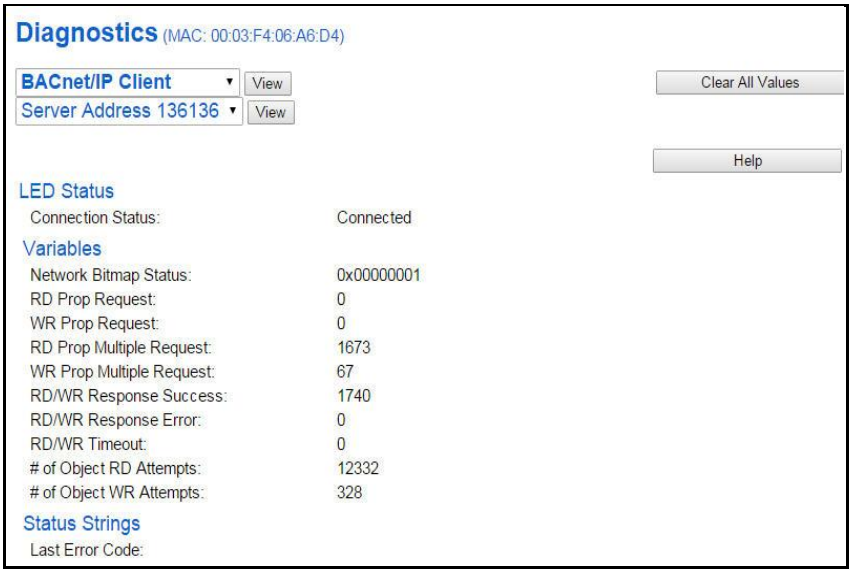
Select the BACnet/IP Client in the dropdown menu on the Diagnostics Page to view a breakdown of the diagnostics and common strings that are displayed on the page. You may also view individual server counters by selecting the device in the *All Servers* dropdown and clicking **View**. Additional diagnostic information can be found by clicking the **Help** button.



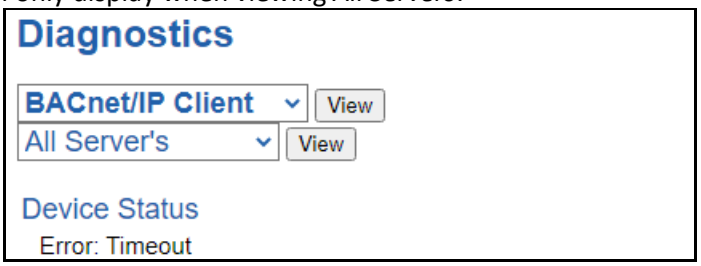
NOTE: This page will auto-refresh every five seconds with the latest data.

Clear All Values - This will only affect displayed values.

1) This will reset all displayed values back to zero and clear the Status Strings.
   Example: If viewing a certain BACnet/IP Client or Server Address, this will only clear the values for that specific device. This will reduce the overall values indirectly, otherwise select All Servers to clear all devices.

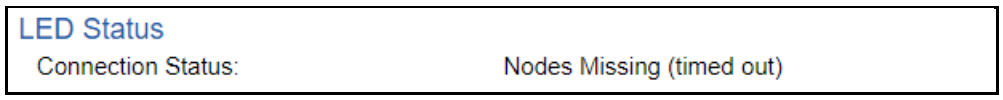


Device Status - This will only display when viewing *All Servers*.



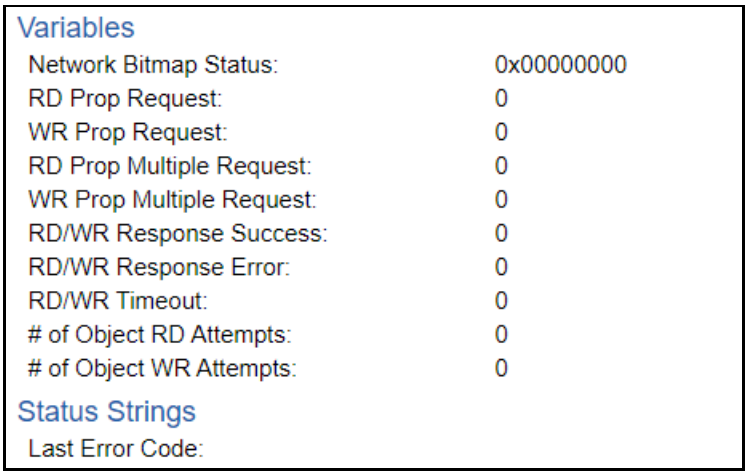
1) Connected and Running – The gateway is connected to all the BACnet/IP servers that are enabled and configured.
2) Error: Timeout – One or more enabled BACnet/IP servers have timeouts.
3) Fatal Error: No Configuration – No BACnet/IP servers are configured or none of the BACnet/IP servers configured are enabled.
4) Fatal Error: Configuration Invalid – One or more of the servers configured are enabled, but do not have any scan lines configured.
5) Dependency Protocol Faulted – The dependent protocol is missing causing the communication to go inactive.
6) Unknown: First Scan Not Complete – Multiple scan lines are set up for the device and the gateway has not completed all the scan lines for the first time.

LED Status - This is the Status for *All Servers* or the specific server selected.



1) Solid Green (Connected) – The gateway is connected to all the BACnet/IP servers that are configured and enabled.
2) Flashing Green (Not Connected) – The gateway has never been connected to a BACnet/IP server that is configured and enabled.
   a) Verify BACnet/IP settings and ensure that the *Enable* checkbox is checked for the appropriate device(s).
   b) Verify the *Enable* checkbox is checked for the appropriate device(s).
3) Flashing Red (Nodes Missing) - One or more enabled BACnet/IP servers are timed out.
   a) Verify that the Device Instance of each BACnet/IP server is valid and is on the same network as the gateway.
   b) Verify BACnet IP server is communicating on the correct UDP port.
   c) Verify that the starting objects in the scan lines are correct.
4) Flashing Red (Communication not attempted yet) – (Specific server only) No reads are configured and data needed for writes isn't valid yet.
5) Flashing Red (Dependency Error) - The dependent protocol is missing causing the communication to go inactive.
   a) The other protocol must be *Connected*.
6) Solid Red (No Devices Configured/Enabled) – There are no BACnet/IP servers that are configured/enabled.
7) Solid Red (Empty Scan List) - One or more enabled BACnet/IP servers have no scan lines configured.
   a) Verify there are scan lines configured for devices that are enabled.
8) Off – Ethernet cable is unplugged.

Variables - These are the values for *All Servers* or the specific server selected.



1) Network Bitmap Status (Displayed in Hex):
   a) Each bit corresponds to a server. If the bit is set, the server is connected, otherwise the bit is 0.
   b) Bit 0 corresponds to Server 1 and Bit 4 is for Server 5 and so on.
2) RD Prop Request– Number of Read Property Single requests sent to the BACnet/IP devices.
   a) **NOTE**: Read Property Single Requests are only used if the BACnet/IP device does not support Read Property Multiple (RPM).
3) WR Prop Request– Number of Write Property Single requests sent to the BACnet/IP devices.
   a) **NOTE**: Write Property Single Requests are only used if the BACnet/IP device does not support Write Property Multiple (WPM).
4) RD Prop Multiple Request– Number of Read Property Multiple requests sent to the BACnet/IP devices.
5) WR Prop Multiple Request– Number of Write Property Multiple requests sent to the BACnet/IP Devices.
6) RD/WR Response Success – Number of successful read or write responses received. This value should be equal to RD Single + WR Single + RD Multiple + WR Multiple Variable Counts.
7) RD/WR Response Error – Number of read or write error responses received.
   a) **NOTE**: If the gateway receives an error of Unsupported Service for a RPM or WPM request, then RP/WR Single requests will be used for that device for the duration of that power up.
8) RD/WR Timeout – Total number of read/write requests sent to the BACnet/IP device with no reply received within the response timeout configured.
9) # of Object Read Attempts – Total number of objects that the gateway attempted to read.
10) # of Object Write Attempts – Total number of objects that the gateway attempted to write.

Status Strings - These are the values for *All Servers,* or the specific server selected.

1) Last Error Code:
   a) Last read/write reply error that the gateway received

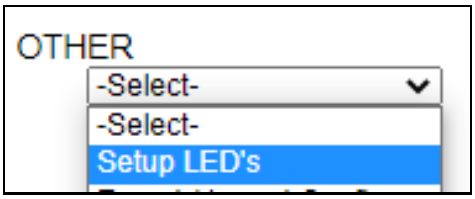
Error Code Breakdown:

1) (“DevID”) “function” “ObjectID” Err – “Error Code”
   a) “DevID” – This will give you the Device Instance of the server that is returning the error.
   b) “function” – This will either be *rd* for read single request, *wr* for write single request, *rpm* for read property multiple request, or *wpm* for write property multiple request.
   c) “ObjectID” – This will give you the object type and object number for the request that had the error.

2) Error Codes – The gateway is sending an error message due to the listed explanation:
   a) "Inconsistent Parm" -
      i) The gateway tried to write a priority that was out of range or reserved (Priority 6) and was rejected by the server.
      ii) The gateway tried to write to ALL, REQUIRED, or OPTIONAL object property and was rejected by the server.
   b) "Invalid Data Type" – The gateway tried to use a data type with an object that is not supported by the server.
   c) "Service Request Denied" – BACnet/IP request cannot be processed because the BACnet/IP connection is not established.
   d) "Read Access Denied" – BACnet/IP read request cannot be processed.
   e) "Unknown Object" – The gateway tried to access an object the server does not support.
   f) "Unknown Property" – The gateway tried to access a property the server does not support for that object type.
   g) "Unsupported Object Type" – The gateway tried to access an object type the server does not support.
   h) "Value out of range" – BACnet/IP message could not be completed because the passed value was not in the valid range.
   i) "Write Access Denied" – The gateway tried to write a non-writeable property in the server.
   j) "Invalid array index" –
      i) The gateway tried to write a priority that was out of range or reserved (Priority 6) and was rejected.
      ii) The gateway tried to write an array for an object or property that doesn't have an array index.
   k) "Unknown device" – The gateway is trying to send a message to a server we have not had previous communication with on the network.
   l) "Timeout" – BACnet/IP message timed out.
   m) "Segm Not Supported" – BACnet/IP message is too large to send in one message.
   n) "Invalid Tag" – BACnet/IP message is not how the server expects.
   o) "Unknown" – BACnet/IP message error for an unknown reason.

LED Configuration

To modify the behavior of the LEDs on the 460 gateway, navigate to **Other->Setup LEDs**.



Each LED may be set to Disabled, Protocol 1, or Protocol 2. If either protocol is a master/client, you may set the LED to represent either all slaves/servers configured in the gateway or a slave/server device.

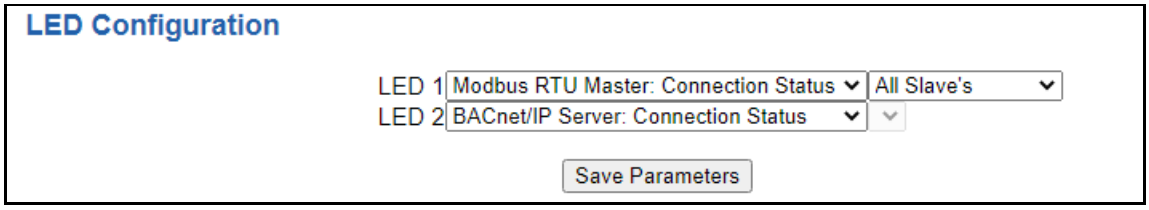
To select a slave/server device:

1) Select the protocol in the left dropdown menu.

2) Click **Save Parameters** to generate the second dropdown menu.

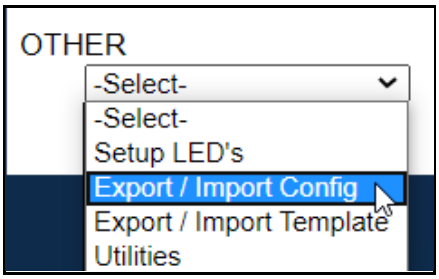
3) Select the individual slave/server in the right dropdown menu.

Click the **Save Parameters** button to commit the changes and reboot the gateway.

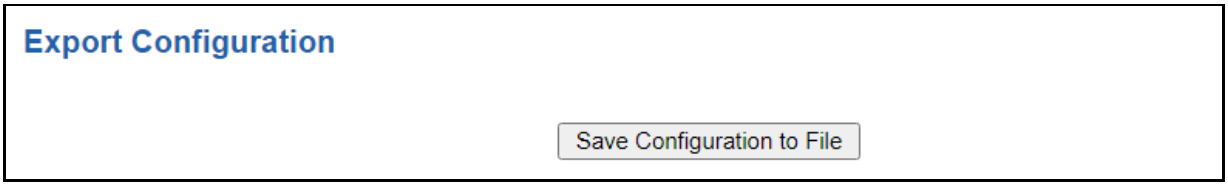


Configuration Files

To access the configuration file in the 460 gateway, select the dropdown **Other->Export/Import Config**.



Export Configuration



The Export Configuration allows you to save your configuration file for backup or to be imported into another gateway. This file is named *rta_cfg.rtax* by default.

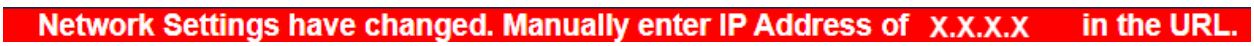
Upon clicking the **Save Configuration to File** button, you will be prompted to select a location to save the file. Different web browsers will yield different looks.

Import Configuration

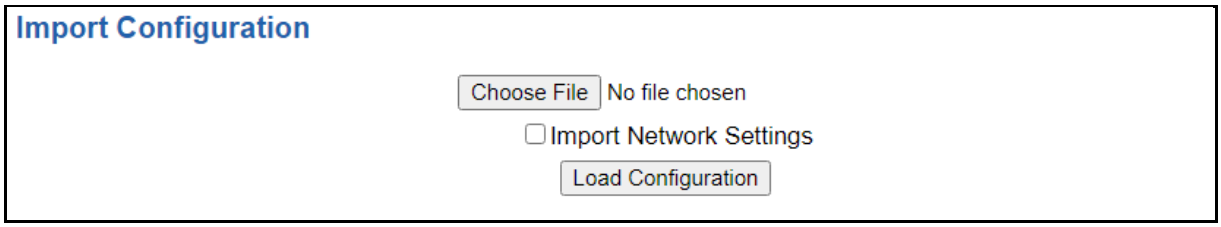
You can import a previously exported configuration file or a configuration file from another device into the 460 gateway, whenever it is in Configuration Mode.

Upon clicking the **Choose File** button, you will be prompted to select a location from which to load the saved file. Once the location is selected, you can choose the **Import Network Settings** checkbox if you want to load the network settings of the configuration file or just load the configuration without the network setting.

If you choose to Import Network Settings, this will override your current gateway's network setting with the settings in the configuration file. After you click on the Load Configuration button, a banner will display your gateway's new IP address.



If the configuration has successfully loaded, the gateway will indicate that it was successful, and a message will appear under the Load Configuration button indicating Restart Needed.



If it encountered an error while trying to load the saved configuration, the gateway will indicate the first error it found and a brief description about it under the Load Configuration button. Contact RTA Support with a screenshot of this error to further troubleshoot.

Save and Replace Configuration Using SD Card

Saving Configuration Using SD Card

This function saves the gateway's configuration automatically to an SD Card each time the gateway is rebooted via the **Restart Now** button on the web page. If this unit should fail in the future, the last configuration stored on the SD card and can be used for a new gateway to get the application back up and running quickly.

This SD Card replaces every configurable field in the gateway, **EXCEPT** for IP Address, Subnet Mask, and Default Gateway.

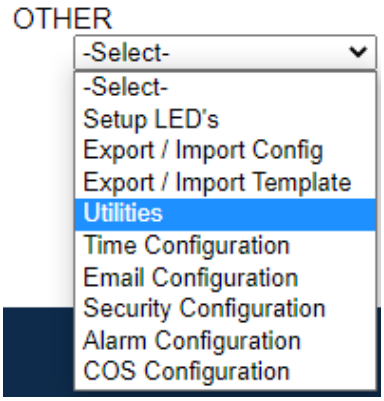
Replacing Configuration Using SD Card

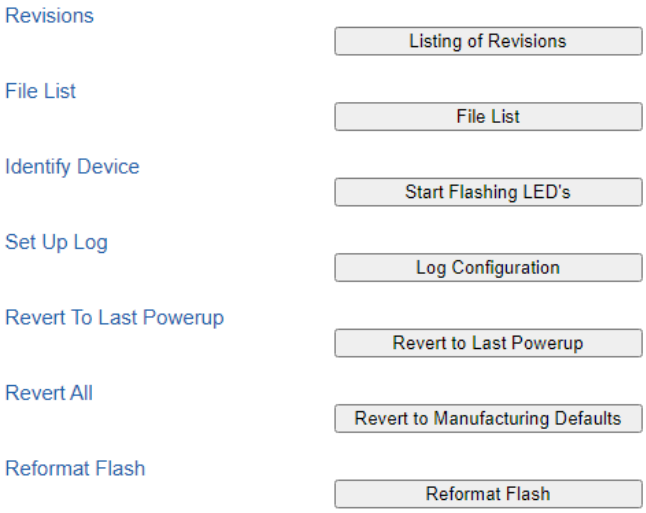
To replace a configuration in a gateway using the SD Card, a specific sequence of events must be followed for the replacement to happen correctly:

1) Extract SD Card from gateway you wish to copy the configuration from.
2) Power up the gateway you wish to copy the configuration to. DO NOT INSERT SD CARD YET.
3) Navigate to the webpage inside the unit.
4) Navigate to the dropdown **Other->Utilities**.
5) If you are not currently in *Mode: Configuration*, go into Configuration Mode by clicking the **Configuration Mode** button at the top left-hand side of the screen.
6) Press the **Revert to Manufacturing Defaults** button on the Utilities Page. The Configuration will ONLY be replaced by the SD Card if the gateway does not have a configuration already in it.
7) When the unit comes back in *Mode: Running*, insert the SD Card.
8) Do a hard power cycle to the unit by unplugging power. DO NOT RESET POWER VIA WEB PAGES.
    a. It will take an additional 30 seconds for the unit to power up while it is transferring the configuration. During this time, the gateway cannot be accessed via the web page.
9) When the unit comes back up, the configuration should be exactly what was on the SD Card.

Utilities

To access the Utilities page in the 460 gateway, navigate to **Other->Utilities**. The Utilities screen displays information about the gateway including Operation Time, File System Usage, Memory Usage, and Memory Block Usage.



Here you can also:

- View the full revision of the software.
- View all the files stored in the Flash File System within the gateway.
- Identify your device by clicking the **Start Flashing LEDs** button. By clicking this button, the two diagnostic LEDs will flash red and green. Once you have identified which device you are working with, click the button again to put the LEDs back into running mode.
- Configure the size of the log through the Log Configuration.
- Bring the device back to its last power up settings.
- Bring the device back to its original manufacturing defaults.
- Remove the Configuration File and Flash Files within the gateway.